

DATA GOVERNANCE

The School District of
Osceola County

June 2020



Every Child, Every Chance, Every Day!



Data Governance

How Better Governance Leads to Harmony

Before Data Governance, (The Wild West)

Discuss the Osceola District Schools historical FTE survey edit process.

Implementation, (Corralling The Data)

Discuss how Osceola District Schools introduced and implemented the Data Quality Initiative (DQI) FTE edit processes to our district and schools.

Maintaining Data Governance, (Maintaining Order)

Discuss where we are today in comparison to our first year of Implementation.

Data Governance, (The Wild West)

The School District of Osceola County

Taming the Wild West



- What is Data Governance?
 - A Set of principles and practices that ensure quality through the complete lifecycle of your data

Data Governance

The Wild West



- Before Data Governance, Information Services owned all the data!
 - IS was responsible for knowing and implementing all Business Cases while working in a silo
 - Departments would request changes to data fields they had no ownership
 - Departments and Schools did not correct data on a timely fashion

Data Governance

Getting to Know the Players

- Get to Know Your Stakeholders
 - Meet with each stakeholder
 - Find out what the stakeholder data concerns
 - Develop a relationship with each stakeholder, make them your business partner



- A good tool to develop while meeting with each stakeholder would be a Stakeholder Matrix:

- Stakeholder Matrix will help you keep track of your business partners

| Stakeholder Name | Contact Person <small>Name, address, contact details</small> | Power <small>Their ability to stop or change the project</small> | Interest <small>The size and location of the overlap between their interests and the project goals</small> | Engagement Strategy <small>The type and frequency of communication</small> |
|------------------|---|---|---|---|
| Stakeholder 1 | | | | |
| Stakeholder 2 | | | | |
| Stakeholder 3 | | | | |

Data Governance

Getting to Know the Players

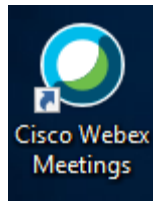


Stakeholder Matrix

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|------------------|---|---|---|---|
| Stakeholder 1 | | | | |
| Stakeholder 2 | | | | |
| Stakeholder 3 | | | | |

Data Governance

Gathering the Herd, Preparing for the First meeting.



- Stakeholders should be decision makers
- Meetings should have all stakeholders co-located
 - If not use video conference tools, such as MS TEAMS or WebEx

- Meeting should be held on a regular basis: Minimally 2 x month



Data Governance

From Heard to Leaders

- Tools to use
 - Will assist in organizing district leaders
 - Meeting Agenda
 - Business Process Owner List
 - Associates district leaders to process ownership
 - Data Management Calendar
 - Will list all major yearly milestones that occur from year to year
 - Change Control Meetings
 - Will inform related parties of changes and interruptions your main systems



Data Governance

Keeping the Strays
Agendas are Important



06/15/2020

LIST Meeting Agenda

1. Data Management Calendar Review June
2. Review Business Owner / Data Owner List
3. LIST Meeting Calendar Dates for 2020/2021
4. Ed-Fi Grant

- Mr. Vazquez
- Mr. Vazquez
- Mr. Vazquez
- Mr. Vazquez



Data Governance

Keeping Track of the Horizon
The Use of a Calendar



Data Management Calendar

| 2020 | June 2020 | | | | | | |
|----------------------------|--|--------------------------------|-----------|--------------------------------------|--------|----------------------------|--|
| Feb | Mar | | | | | | |
| May | Jun | | | | | | |
| Aug | Sep | | | | | | |
| Nov | Dec | | | | | | |
| day, June 15, 2020 | | | | | | | |
| Views in View | | | | | | | |
| Management | | | | | | | |
| Management | | | | | | | |
| Announcements | | | | | | | |
| Tasks | | | | | | | |
| SUNDAY | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY | |
| 31 | 1 Survey S - WDIS (Submission Period Of 3:00 pm LIST MEETING | 2 | 3 | 4 | 5 | 6 SAT | |
| 7 | 8 | 9 | 10 | 11 | 12 | 13 ACT | |
| 14 | 15 3:00 pm - 4:30 pm LIST MEETING | 16 | 17 | 18 | 19 | 20 | |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 | |
| FOCUS UPGRADE, K12 and CTE | | 10:00 am Monthly SRC Workshops | | Survey 4 | | Administrators' Academy | |
| | | | | 8:30 am Administrators' Steak Dinner | | FOCUS UPGRADE, K12 and CTE | |
| | | | | Summer SAT 10 | | Survey 4 State Processing | |



Data Governance

Owning Your Business



| Business Owner | Data Owner | Business Processes | E-Mail | Area |
|----------------|------------|--|----------------------|--------------------------|
| Peter | | Multi-Tiered System of Supports/Response to Intervention | @osceolaschools.net | Curriculum |
| Daryla | | Neglected Delinquent | @osceolaschools.net | Student Services |
| Michelle | | New Administrator Support | @osceolaschools.net | Professional Development |
| Janice | | New Teacher Induction Program | i@osceolaschools.net | Teaching and Learning |
| Carmen | Carmen | Opportunity Scholarships | @osceolaschools.net | School Choice |
| Linda | | PEER (IEPs)/SSO | @osceolaschools.net | ESE/MISD |
| Virginia | | Performance Matters/TNL/Evaluation | @osceolaschools.net | Teaching and Learning |
| Janice | | Performance Matters/TNL/Professional Development | @osceolaschools.net | Teaching and Learning |
| Melanie | | Postsecondary State Reporting (WDIS) | @osceolaschools.net | CTE |
| | | PreK | | Curriculum |
| Michelle | | Preparing New Principals | @osceolaschools.net | Professional Development |
| Mary Ann | | Preschool Diagnostic Intervention Services (PDIS) | @osceolaschools.net | |
| Janice | | Professional Development | @osceolaschools.net | Teaching and Learning |
| Leah | | Program Evaluation | @osceolaschools.net | REA |

Data Governance

Managing the Herd



- Change Control Meetings
 - Department leads should meet and be informed of system changes effecting their business process

- Change Control Meetings should be held at least twice a week

SharePoint

BROWSE PAGE

Information Services DQI Student Information Group Disaster Recovery Dev

Change Management

CM Home

- Change Management Request
- Approved Requests
- My Changes
- Calendar
- Rejected Requests
- Failed Changes
- Admin
- Version Control
- Version Pending

Change Request

+ new item or edit this list

| Change Identification | Priority CM | Approval Status | Assigned To | Business Owner/Department | Date Requested |
|--|-------------|-----------------|-------------|---------------------------|----------------|
| Allow LoyTec HVAC Device in Data Center on DMZ | Normal | Pending | Ryan | ITSD - Infrastructure | 4/23/2020 |
| 4 letter acronym change for TECO in Active Directory | Normal | Pending | Edward | ITSD | 8/22/2019 |

Approved Requests

| Change Identification | Priority CM | Approval Status | Work Completed | Application | Business Owner/Department | Requested By | Date Requested |
|-----------------------|-------------|-----------------|----------------|-------------|---------------------------|--------------|----------------|
|-----------------------|-------------|-----------------|----------------|-------------|---------------------------|--------------|----------------|

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Questions & Answers



Ulysses Vazquez
Director of Information Services
The School District of Osceola County
Ulysses.Vazquez@osceolaschools.net
(407)870-4045