WEBVTT

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00:00:06.330 --> 00:00:13.769

Famis Florida3: Good morning, everyone. Welcome to the data governance session of the day two of the 2020 famous conference.

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00:00:14.250 --> 00:00:20.370

Famis Florida3: Our presenter today from the school district of Osceola COUNTY WILL BE Ulysses Vasquez joined by Pete Thorn

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00:00:21.000 --> 00:00:30.180

Famis Florida3: And one remind everyone to complete your session surveys. It's found in the conference app. We really appreciate all

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00:00:30.750 --> 00:00:44.400

Famis Florida3: survey responses we read everyone and try to adjust the conference, based on your feedback there. Plus, that will also enter you for chances for more door prize drawings and with that I'll turn it over to Ulysses.

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00:00:45.450 --> 00:00:51.570

Ulysses Vazquez: Well, good morning, everybody. I hope everybody's doing well and being safe during this holiday season.

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00:00:52.170 --> 00:01:12.030

Ulysses Vazquez: I know the fourth is coming up and everybody's planning for great holiday. So I appreciate everybody logging on and listening to me for the next few moments. So let's get started. The data governance. Let me give you a brief overview of what I will be presenting today.

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00:01:13.230 --> 00:01:22.860

Ulysses Vazquez: My presentation today is not an exact how to implement data governance in any one district, because every district will have a different flavor of

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00:01:23.220 --> 00:01:37.650

Ulysses Vazquez: Data Governance, they will develop their own frameworks, but what it is, is what has worked for us here at Osceola County and it is our framework that is still growing and evolving every day. Okay.

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00:01:40.710 --> 00:01:45.060

Ulysses Vazquez: Now, other things will be covering data governance.

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00:01:46.140 --> 00:02:01.860

Ulysses Vazquez: And how data governance leads to harmony. I like to relate data governance, almost like the Wild West in the colonization of the West before we had data governance, it's the Wild West. You have people living out out west and

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00:02:03.210 --> 00:02:10.980

Ulysses Vazquez: Everybody did what they wanted at that moment just to get the job done. And then while you're implementing or corralling data.

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00:02:12.090 --> 00:02:22.830

Ulysses Vazquez: People some rules go in and they're flexing some rules work and some don't. And then after you get everything in. You have to maintain your data governance and you maintain the order

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00:02:24.450 --> 00:02:29.310

Ulysses Vazquez: And those are the big three highlights of what I'll be going over today.

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00:02:33.570 --> 00:02:49.050

Ulysses Vazquez: First we tame the wild west. Oh, and before you team, the Wild West. You kind of have to define what exactly what you're doing. So I always like to start as we were talking mathematics is always start with a definition.

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00:02:50.040 --> 00:02:59.190

Ulysses Vazquez: Data Governance. It's a set of principles and practice then ensure the quality through the complete lifecycle of the of your data.

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00:02:59.610 --> 00:03:20.880

Ulysses Vazquez: Now that the last part of that statement is the most important part of complete life cycle of the data. What is meant by that is that it's been of government starts from the moment where the data is inputted all the way to where it's presented on a website or reported to the state.

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00:03:25.620 --> 00:03:37.380

Ulysses Vazquez: Now data governance before data governance is information services or IPs. If you're from a different district old all the data and all the processes.

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00:03:37.800 --> 00:03:46.800

Ulysses Vazquez: By yes was responsible for knowing and implementing all business cases all working in silos, how many times saw that we read

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00:03:47.550 --> 00:04:00.120

Ulysses Vazquez: New laws or regulations that were handed down by the state. And we had no you would have no guidance before David got a governance on how to implement this into code into enforcing

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00:04:00.630 --> 00:04:13.800

Ulysses Vazquez: Or representing this data or departments would request changes to data fields. They had no ownership. I mean, times are us to change something on the student application system because

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00:04:14.520 --> 00:04:23.430

Ulysses Vazquez: Someone asked you tool they filed a ticket, but you didn't go to the person who own that part of the application before making those changes or

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00:04:25.230 --> 00:04:45.330

Ulysses Vazquez: Or a big one in the past when you had to turn data in for whatever the IT department. The is department would do all the data corrections in a silo and not have any contact with those departments or schools that really knew what was going on at that moment.

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00:04:50.940 --> 00:05:02.820

Ulysses Vazquez: First thing you need to know is you need to get to know your players. I know in the picture. Here I have a picture of the major players have a famous Western modern Western on tombstone.

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00:05:03.480 --> 00:05:18.750

Ulysses Vazquez: You have wider our sheriff and Doc Holliday and why it's brothers, but knowing your stakeholders. You need to know who are the major players, you need to find out what their data concerns are.

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00:05:19.500 --> 00:05:26.700

Ulysses Vazquez: If they have problems where they lose funding or they have problems, representing data or getting even data out.

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00:05:27.270 --> 00:05:40.740

Ulysses Vazquez: Those are things where we work with our stakeholders, you need to develop a relationship with the stakeholders and make them your partner that way. They are always collaborating when you're touching your data.

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00:05:42.150 --> 00:05:47.190

Ulysses Vazquez: A good tool to develop while meeting each of the stakeholders early on.

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00:05:47.580 --> 00:05:59.460

Ulysses Vazquez: On a data governance implementation. If there's any project managers out there, they will know what a stakeholder matrix is and it kind of keeps track of all your business partners.

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00:06:00.150 --> 00:06:15.690

Ulysses Vazquez: Here's a bigger slide of your stakeholders. If anybody is out there is a Western fan. That's a picture of the Wild Bunch with Ernest Borgnine you need to know who they are. It's good to keep a track of who the contact person.

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00:06:16.980 --> 00:06:26.700

Ulysses Vazquez: And project management, you keep the power level here, you can just know what position they have within the district and their interest, how

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00:06:27.450 --> 00:06:39.330

Ulysses Vazquez: How are they affected by the data they weren't interested in state reporting or are they more interested on ad hoc reporting and you need to know what part of their

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00:06:40.170 --> 00:06:46.620

Ulysses Vazquez: What they own and also how they like communications, some of your stakeholders are data owners.

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00:06:47.400 --> 00:06:54.900

Ulysses Vazquez: Like a phone call. Some of them like just an email with all the information located, like a push notification.

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00:06:55.260 --> 00:07:11.250

Ulysses Vazquez: Or you can have a pool notification where you send out an email with a link to a SharePoint site and they click on the link and they consume or filter out the data that's pertinent to that. It's very important to know the stakeholders. They're usually

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00:07:12.330 --> 00:07:30.420

Ulysses Vazquez: All business owners that make decisions for the district and they're very busy people. So if you know what their likes and dislikes are and how to engage, it's best to engage that way, that way you develop a better relationship with them and you get more involved.

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00:07:34.260 --> 00:07:46.680

Ulysses Vazquez: Also during our data governance meetings. I know a lot of people hate to have meetings, but at these meetings, these stakeholders these business process owners have to be decision makers.

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00:07:47.190 --> 00:07:55.710

Ulysses Vazquez: The last thing you want is to have a meeting and then conclude, you need another meeting to have a decision you want these people to be the decision makers.

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00:07:56.790 --> 00:08:03.420

Ulysses Vazquez: These meetings, you know, normally, everybody is co located, but now with current times

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00:08:04.290 --> 00:08:17.010

Ulysses Vazquez: We are not co locating during our leadership meetings were either using Microsoft Teams, or our internal meetings and if people are outside of our network will tend to use Cisco WebEx.

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00:08:17.550 --> 00:08:39.330

Ulysses Vazquez: These two tools are very powerful, such as zoom. Also, you could share your screen, you could receive questions and have a good good interaction with your people. Now the one thing that I have noticed and engaging with your stakeholders or data owners and data stores.

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00:08:40.380 --> 00:08:45.960

Ulysses Vazquez: During these Microsoft meetings or Cisco WebEx meetings, is that you will have a bigger room.

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00:08:46.470 --> 00:08:55.530

Ulysses Vazquez: Usually your meetings are limited to the number of seats are sitting area and a conference area. This breaks all those rules. You can have

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00:08:55.950 --> 00:09:12.360

Ulysses Vazquez: 2030 people in the meeting very easily with Microsoft Teams, or Cisco WebEx these meetings should be held with some type of consistency here and i'll see you a lot. We do them twice a month. And that seems to be enough to cover all the needed business.

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00:09:17.490 --> 00:09:21.810

Ulysses Vazquez: And these are some other tools that we use to

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00:09:22.860 --> 00:09:32.280

Ulysses Vazquez: maintain our data governance with our business owners and we'll review it more in depth. Of course, you got to have your agenda for all your meetings.

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00:09:33.150 --> 00:09:39.330

Ulysses Vazquez: And then you have to have your what we call the VP oldest or the business process owner list.

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00:09:40.260 --> 00:09:56.700

Ulysses Vazquez: Also, very powerful tool is a data management calendar and I'll review that with you and also how we control change control meetings and those are very that is a very essential tool, especially when you're touching these production systems.

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00:09:59.220 --> 00:10:07.740

Ulysses Vazquez: First we will look at our agenda, as everybody knows, Agenda lays out what the scope of the meeting will be

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00:10:08.880 --> 00:10:27.000

Ulysses Vazquez: I use this also to communicate with stakeholders and all the data storage. What's going to be covered. And sometimes they choose not to attend. If they see nothing on the agenda that pertains to them or they haven't added anything to the agenda.

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00:10:28.380 --> 00:10:39.240

Ulysses Vazquez: For that particular meeting, but it also lets you tell you, let's let's everybody know what's in scope. We're out of scope of that particular meeting.

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00:10:40.290 --> 00:10:53.970

Ulysses Vazquez: Here is a quick example. The first three are our housekeeping. We do those all the time. And then the ever changing list starts after number three.

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00:10:55.140 --> 00:11:06.000

Ulysses Vazquez: So sometimes it's a short meeting four or five different bullet points. Sometimes it could go up to 12 or 13 but we try to limit our meetings to one hour.

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00:11:10.680 --> 00:11:28.770

Ulysses Vazquez: The data management counter here in Osceola County we choose to present our data mount in calendar using the SharePoint calendar tool. It's a very powerful tool, easy to manipulate during the meeting. If there's any changes that need to be made here we will state.

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00:11:30.090 --> 00:11:46.050

Ulysses Vazquez: When there's a f t reports that need to be sent even CTE reports we have listed here. And also, we could have when standardized tests are being taken, but we like to keep this calendar.

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00:11:47.730 --> 00:12:04.620

Ulysses Vazquez: With enough information to where any of our stakeholders could log in and see if there's something happening to data or something happening in the district wide that can affect any of our systems or any other departments such as standardized testing.

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00:12:11.070 --> 00:12:12.000

Ulysses Vazquez: Also part

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00:12:13.050 --> 00:12:21.180

Ulysses Vazquez: Of our data governance is owning your business. This is what we call in our district or BPM list or a business process.

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00:12:22.380 --> 00:12:31.740

Ulysses Vazquez: Review this list every, every other week when we have our meetings. And the reason for this is there is no district out there that static

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00:12:32.310 --> 00:12:52.980

Ulysses Vazquez: There's always people changing departments or people entering new business owners entering the county and some leaving. So it's dynamic. This list is very dynamic. But it's very powerful. Also, if I were to if I see something wrong with a website or any of my

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00:12:54.300 --> 00:13:07.440

Ulysses Vazquez: Data quality analyst see something and they need to communicate with that business process owner, they can access this list and see who they need to communicate with to get the answers will not

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00:13:08.610 --> 00:13:17.790

Ulysses Vazquez: Asking around and wasting time going to the wrong person. This list is always kept up to date and as you can see it's a

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00:13:18.810 --> 00:13:27.150

Ulysses Vazquez: Very powerful tool and it's critical for it to be kept up to date. Every day, every other week.

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00:13:32.340 --> 00:13:51.720

Ulysses Vazquez: Finally, we have a change control now change control is a way that we communicate with all the law business process owners when there's going to be major changes to our systems or disruptions are due to maintenance or due to an update or upgrade that needs to happen to hardware.

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00:13:53.280 --> 00:14:12.360

Ulysses Vazquez: These meetings happen twice a week, we have them here before the end of the day at 3pm every Tuesday and Thursday. There are critical. Sometimes there are cut and dry and you're done very quickly and sometimes they are

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00:14:14.160 --> 00:14:17.940

Ulysses Vazquez: very lengthy we've taken our presenters a lively discussion.

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00:14:19.050 --> 00:14:31.620

Ulysses Vazquez: For example, we might have a developer that wants to update a website that will cause a disruption of service and we're deciding when is the best time for him to access and take down this

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00:14:32.640 --> 00:14:50.370

Ulysses Vazquez: Website, of course, more than likely the developer would like to do it during the normal business hours, but in order to maintain continuity to the district, we open it up and we find out that there are times when we find out the work is best after hours.

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00:14:51.990 --> 00:14:53.040

Ulysses Vazquez: Now I'm

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00:14:55.560 --> 00:15:05.160

Ulysses Vazquez: Beer as we come to the end, we see that we have a good framework that we developed here at Osceola County.

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00:15:06.480 --> 00:15:17.430

Ulysses Vazquez: First, getting to know our data owners and our data stewards getting to know their likes and dislikes and concerns and then keeping a listing of them.

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00:15:18.390 --> 00:15:24.990

Ulysses Vazquez: Keeping a listing them in two ways. As a stakeholder matrix, knowing their likes and

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00:15:25.500 --> 00:15:42.120

Ulysses Vazquez: Dislikes and how they like the data to be presented to them and also as a business process owner. That way we can access some if we have a question on how their data is going to be represented or be used. We also use our

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00:15:43.680 --> 00:15:56.040

Ulysses Vazquez: Our data management calendar to show the district what's going on when things that would affect data things that will affect processes major milestones in the district that happened.

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00:15:56.490 --> 00:16:06.000

Ulysses Vazquez: A year to year that calendar usually keeps things that are cyclical things that would happen every year on a given week or day

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00:16:07.080 --> 00:16:16.500

Ulysses Vazquez: Of course, also the agenda the powerful tool that tells you what's in scope and what's out of scope for in one of those leadership meetings.

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00:16:16.830 --> 00:16:32.580

Ulysses Vazquez: And finally our change control where we review major changes to our systems we grant access or we deny any actions taken during that time. And those meetings, like I said in the past to be

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00:16:33.090 --> 00:16:41.550

Ulysses Vazquez: quite quick cut and dry or they could be a lively discussion where they could go up to the hour. Do we have any questions.

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00:16:47.160 --> 00:16:56.490

Famis Florida3: Ulysses, we have Tina cauldron says, how have you found the best way to keep your list current for your data contacts you share it through Google

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00:16:57.480 --> 00:17:09.300

Ulysses Vazquez: Yes, we put it through SharePoint. We have it on a shared folder, and I'm sure point on the folder is accessible to view only for all our stakeholders.

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00:17:10.440 --> 00:17:28.320

Ulysses Vazquez: And but it's only editable by me or whoever is in the it leadership, you only want one person to edit these documents such as the data management calendar and the agenda and also the business process.

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00:17:32.460 --> 00:17:39.870

Ulysses Vazquez: And like I mentioned this list is reviewed at the top of every meeting that way, it stays current

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00:17:46.860 --> 00:17:51.090

Famis Florida3: If anyone else has a question. If you want to just unmute your microphone and ask Ulysses.

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00:17:58.800 --> 00:18:04.710

Famis Florida3: We have bill nimmons from Leon county says what major applications do you run hosted or district maintained.

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00:18:05.520 --> 00:18:08.910

Ulysses Vazquez: Well, major applications. Well,

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00:18:10.080 --> 00:18:13.020

Ulysses Vazquez: If you're talking, we could start at the top of the list is our

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00:18:13.050 --> 00:18:15.660

Ulysses Vazquez: Si S which is focus it is hosting

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00:18:16.800 --> 00:18:38.580

Ulysses Vazquez: And then it goes down, we have our era P system that still runs on as 400 it is terms that is in house that's not hosted the wheel. So run SharePoint, SharePoint, we have in house we're looking to move it online and have that hosted our email is hosted

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00:18:39.600 --> 00:18:43.470

Ulysses Vazquez: We have over 365 on for our email now.

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00:18:45.780 --> 00:18:46.920

Ulysses Vazquez: We have a

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00:18:48.120 --> 00:19:03.750

Ulysses Vazquez: Data Warehouse, that is in house will extract data from both focus in our terms and we create being a march for our research and accountability department and other departments on an as needed basis.

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00:19:05.070 --> 00:19:06.390

Ulysses Vazquez: Does that answer your question.

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00:19:11.130 --> 00:19:12.900

William Nimmons: Yes, it does. Yes, thank you.

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00:19:15.120 --> 00:19:26.670

William Nimmons: So I'm when you talk about change control with hosted systems is that typically where you're talking about, hey, this release is coming out.

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00:19:27.150 --> 00:19:34.200

William Nimmons: You know, we expect this released this month. And that, that kind of thing. Is that what you're talking about there with change control related to those patients.

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00:19:34.530 --> 00:19:42.900

Ulysses Vazquez: It could be back to be included. And also, if you were to make a change, like on Your, er, P system we have a

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00:19:43.770 --> 00:20:01.890

Ulysses Vazquez: Benefits portal that sometimes needs an update from time to time our customer and the risks and benefits department might want to change that website when once that change has been approved and tested by both the developer and the business process owner

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00:20:02.970 --> 00:20:07.530

Ulysses Vazquez: Before that change gets a move to production, it has to go to change control.

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00:20:09.180 --> 00:20:16.320

Ulysses Vazquez: And and change control. We both document that change and he gets permission to proceed in the execution of that change.

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00:20:18.810 --> 00:20:19.770

Peter Thorne: Ulysses, it's been

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00:20:20.190 --> 00:20:23.070

Peter Thorne: USP point out that we also

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00:20:24.120 --> 00:20:24.360

Peter Thorne: In the

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00:20:26.010 --> 00:20:30.630

Peter Thorne: We do run state reporting updates to change control.

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00:20:31.290 --> 00:20:33.540

Peter Thorne: Right, that we review those notes.

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00:20:34.560 --> 00:20:38.820

Peter Thorne: A pager review goes through change control and so on.

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00:20:39.180 --> 00:20:41.370

Ulysses Vazquez: That is correct. We do.

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00:20:42.570 --> 00:20:51.990

Ulysses Vazquez: For the changes for state reporting when we build up a newspaper reporting sites they go through a change control for about the CTE and the K 12 site.

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00:20:53.190 --> 00:21:07.980

Ulysses Vazquez: Also, if there any major changes to the application. We will go ahead and change control for both the CT inside and the pain points hyper focus because it could affect could be a change to the

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00:21:08.400 --> 00:21:09.240

Ulysses Vazquez: To the, to

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00:21:09.330 --> 00:21:13.410

Ulysses Vazquez: Our screen is being represented and our end users would like to know that before.

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00:21:17.130 --> 00:21:17.490

Peter Thorne: It's been

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00:21:18.570 --> 00:21:20.370

Peter Thorne: The database schema also

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00:21:21.090 --> 00:21:22.110

Ulysses Vazquez: Right, especially

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00:21:22.320 --> 00:21:23.190

Peter Thorne: big concern.

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00:21:24.420 --> 00:21:27.990

Peter Thorne: Because it flows down into our data warehouse can cause issues.

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00:21:28.650 --> 00:21:31.860

Ulysses Vazquez: Right, if there is a schema change to

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00:21:33.210 --> 00:21:44.340

Ulysses Vazquez: The SI s system, they could disrupt the data flow that goes from our si es to our data warehouse that's keeping some reporting.

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00:21:45.390 --> 00:21:56.430

Ulysses Vazquez: From happening. The very next day. So whenever there is a release in the SI s system, our developers and our DQ a department review those

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00:21:57.540 --> 00:22:10.560

Ulysses Vazquez: Notice release notes and verify that the schema changes not affect or or what effect cause with the downstream data or applications.

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00:22:12.990 --> 00:22:21.420

William Nimmons: In your on your once every two weeks meetings, who typically is invited to attend those meetings.

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00:22:22.260 --> 00:22:28.290

Ulysses Vazquez: We have our business leaders, the deputy superintendent is invited here we have a

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00:22:29.430 --> 00:22:30.720

Ulysses Vazquez: Deputy Superintendent

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00:22:34.110 --> 00:22:35.700

Ulysses Vazquez: The chief academic officer.

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00:22:37.140 --> 00:22:42.660

Ulysses Vazquez: And and then all the Department leads like our RA department.

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00:22:43.770 --> 00:22:57.570

Ulysses Vazquez: And our student services invited and anybody who has a major portion of data is invited into the meeting the meetings, usually have about 15 to 20 people

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00:22:58.680 --> 00:23:02.640

Ulysses Vazquez: That would congregate. Now they are virtual but

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00:23:04.260 --> 00:23:10.590

Ulysses Vazquez: We do have about 20 people that show, but the ones that come to mind are your major players.

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00:23:11.400 --> 00:23:23.880

Ulysses Vazquez: Your chief academic officer, we have a deputy superintendent of schools, a deputy superintendent, the middle schools, Deputy Superintendent of elementary schools and then, like I mentioned,

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00:23:24.720 --> 00:23:34.320

Ulysses Vazquez: Also research ACCOUNTABILITY OFFICE AND THEN WE HAVE Student Assessment and all these departments that have a major stake in

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00:23:37.800 --> 00:23:48.720

Peter Thorne: This is just a recap that that meeting has become a collaboration meeting between information technology division and teaching and learning.

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00:23:50.010 --> 00:23:53.910

Ulysses Vazquez: Yes, teaching and learning is our as I mentioned that you

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00:23:55.020 --> 00:24:11.670

Ulysses Vazquez: As I mentioned, we had the chief academic officer and the three deputy suits that attend that meeting on a regular basis. And it's a joint. It doesn't only belong to the information services, but it belongs to both parties.

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00:24:14.280 --> 00:24:20.850

Peter Thorne: And it's just it's a, it's a, it's just a vehicle to make sure that the lines of communication stay open between

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00:24:22.290 --> 00:24:23.910

Peter Thorne: This and that we know

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00:24:25.050 --> 00:24:34.020

Peter Thorne: Using the data management calendar what processes are upcoming that need to be run, for example, we're in the midst of your end. So not only are we doing

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00:24:35.160 --> 00:24:45.990

Peter Thorne: Student year and enrolling students in our si S, but we also have our era P here and coming up. So all parties need to be aware of that and

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00:24:47.370 --> 00:25:01.680

Peter Thorne: Just make sure that because there's so many calendars all across the district. There's calendars for everything. So we try to review what is happening from a at least a data processing point of view.

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00:25:02.760 --> 00:25:05.310

Peter Thorne: And what's coming up. So there's no one is

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00:25:06.330 --> 00:25:07.980

Peter Thorne: surprised when things occur.

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00:25:09.810 --> 00:25:17.640

Peter Thorne: And big topic that's coming up, of course, is integrations. So every year we have new integrations that come up that effect.

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00:25:18.000 --> 00:25:29.070

Peter Thorne: Data Governance and there may be data or pieces of data that are missing from integrations. So we've tried to standardize that process using the IMS global standard or one roster.

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00:25:29.790 --> 00:25:41.370

Peter Thorne: For example, Apple to ensure that there is some sort of standard in place. Now that doesn't work for everything. Unfortunately, but that is our goal and then

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00:25:42.090 --> 00:25:56.700

Peter Thorne: We can go down a rabbit hole into our software review process and we have a software committee and so on that approved and disapprove software, but I would say I would argue that's also part of data governance.

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00:25:58.110 --> 00:25:59.490

Peter Thorne: All right, back to you. Ulysses.

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00:26:00.060 --> 00:26:00.630

Ulysses Vazquez: Thank you. P.

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00:26:01.980 --> 00:26:02.520

Ulysses Vazquez: Are there.

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00:26:02.580 --> 00:26:03.660

Ulysses Vazquez: Any other questions.

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00:26:04.260 --> 00:26:12.570

Famis Florida3: There are two additional questions in chat and I think Pete touched on most of the second one ball. Ask it first, since it kind of ties in with what she's talking about but

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00:26:12.870 --> 00:26:23.040

Famis Florida3: What processes do you have in place for identifying new business processes or new data owners as additional requirements or data elements are added by FDA.

149

00:26:26.130 --> 00:26:26.520

Ulysses Vazquez: Well,

150

00:26:29.100 --> 00:26:41.070

Ulysses Vazquez: This one is new on me. I usually most data points that are added or data requirements that are added usually fall in with one of the existing business owners.

151

00:26:41.970 --> 00:26:59.400

Ulysses Vazquez: Now sometimes during the our list meeting our chief academic officer sometimes assigns that ownership to one of the deputy soups or or someone in teaching and learning, depending on what area.

152

00:27:01.260 --> 00:27:05.670

Ulysses Vazquez: That data that data point is from it gets assigned to them.

153

00:27:06.840 --> 00:27:22.800

Ulysses Vazquez: Sometimes you have to nudge the personal long to accept it accept the responsibilities, but they do on the most part they accept it open our handedly and and they accept these responsibilities.

154

00:27:24.060 --> 00:27:35.280

Ulysses Vazquez: With new processes, I would say, we would have to review a new process and see where that new process fits and whose data is being

155

00:27:36.000 --> 00:27:59.790

Ulysses Vazquez: Touched or or that new process and then using that matrix, we would go back and assign it to an existing business process owner. I have very rarely have brand new line item would come in will and a brand new business process owner comes in that rarely happens

156

00:28:02.040 --> 00:28:10.650

Famis Florida3: And then the next question was, what has been the biggest challenges you have experienced when establishing and maintaining the data governance structure, you have

157

00:28:12.180 --> 00:28:14.280

Ulysses Vazquez: Acceptance in the beginning.

158

00:28:15.420 --> 00:28:29.250

Ulysses Vazquez: Like when you're corralling your herd and everything, getting them all together and then teaching them that that data governance will work for them and make their lives better.

159

00:28:30.480 --> 00:28:36.090

Ulysses Vazquez: And especially when it comes to touching someone else touching your data.

160

00:28:37.560 --> 00:28:49.230

Ulysses Vazquez: You know, it's very disheartening. You have a report that you depend on in that report you only pull it like once or twice a year. And then someone else comes in changes something

161

00:28:49.590 --> 00:29:03.630

Ulysses Vazquez: And then your report when you go to run it is no longer running at the critical ticket and, you know, and then wait on cue to your reporting specs. Now, if something were to come up that touches your data, you will be

162

00:29:05.370 --> 00:29:10.590

Ulysses Vazquez: You would have to collaborate, you would have to give the okay if you allow this to change your mind.

163

00:29:11.130 --> 00:29:25.890

Ulysses Vazquez: That way you know that your reporting is going to be touched. And usually when you explain that to the person who's coming on, they become more accepting the role of being a business process or major stakeholder

164

00:29:26.940 --> 00:29:40.530

Ulysses Vazquez: You know, it becomes very difficult sometimes to know that you have something else put on your plate. But when you know that your data is going to be maintained to your liking. It's easier to have them come around.

165

00:29:44.130 --> 00:29:50.100

Famis Florida3: Next question just came in. Do you find it necessary to identify data owners down to the element level.

166

00:29:54.720 --> 00:29:56.880

Ulysses Vazquez: It all depends on the element of

167

00:29:58.110 --> 00:30:00.720

Ulysses Vazquez: My student demographics.

168

00:30:02.220 --> 00:30:13.740

Ulysses Vazquez: You know that everything that falls under that umbrella of student demographics will fall on student services, which usually falls under the chief of staff. So, you know, they're

169

00:30:14.760 --> 00:30:24.660

Ulysses Vazquez: Usually, you don't have to go and usually falls in a family of data and we're very lucky that we work in the K 12 arena.

170

00:30:25.770 --> 00:30:39.360

Ulysses Vazquez: That all of our data usually falls into these groupings certain types of groupings rarely do you have a grouping that is so unique that it doesn't fall to the existing

171

00:30:44.160 --> 00:30:50.220

Peter Thorne: Ulysses its peak, I would say the next step in this process with the form of metadata management.

172

00:30:51.330 --> 00:30:52.050

Ulysses Vazquez: Yes.

173

00:30:52.080 --> 00:30:53.550

Peter Thorne: train our systems.

174

00:30:56.580 --> 00:31:10.770

Peter Thorne: You know, we pull the data out of our hosted and on prem systems into an MDM type situation and assign individual elements to specific

175

00:31:12.360 --> 00:31:13.230

Peter Thorne: Data owners.

176

00:31:14.310 --> 00:31:18.030

Peter Thorne: So that would be the next step in this process and would

177

00:31:19.830 --> 00:31:28.170

Peter Thorne: Inform us every time a piece of data change changes from an IT point of view as to what systems are affected down the line.

178

00:31:29.610 --> 00:31:30.570

Peter Thorne: Well, that would be an ultimate

179

00:31:31.170 --> 00:31:54.750

Ulysses Vazquez: Yes, that would be the holy grail of data management and data governance and to have a data meta data management, it would make it his job easier also knowing where how a lot of this data is being used and how it's been touched touched and change. And for what reason

180

00:31:55.860 --> 00:32:02.220

Ulysses Vazquez: That that would be the ultimate yes we're not there yet, but that's the way we're going. You're correctly.

181

00:32:09.840 --> 00:32:14.100

Peter Thorne: Stephen bow and sort of touched on this and his session, you talked about

182

00:32:15.480 --> 00:32:27.450

Peter Thorne: Briefly, but I've always considered us like a bank. So we were the folks who deposit and withdraw the data into our database and

183

00:32:28.860 --> 00:32:31.770

Peter Thorne: But we don't we don't spend it. We don't earn it.

184

00:32:33.780 --> 00:32:39.750

Peter Thorne: We just care for it. Make sure it's accurate, then, things of that nature. So let's

185

00:32:40.380 --> 00:32:49.200

Ulysses Vazquez: Look at it, where the conduit. Make sure it's delivered in a timely incorrect fashion and the format needed and

186

00:32:50.460 --> 00:32:52.560

Ulysses Vazquez: When the caretakers of the districts

187

00:32:53.880 --> 00:33:11.670

Ulysses Vazquez: We don't own it, but we do take care of it. And it lets our business process will not be worried about how the data is housed and how safe it is that is the ultimate job of information systems.

188

00:33:37.980 --> 00:33:38.880

Ulysses Vazquez: Any more questions.

189

00:33:47.040 --> 00:33:53.220

Famis Florida3: Just a few comments where people are thanking you, and thank you can see that in the chat here. Oh.

190

00:33:53.340 --> 00:34:09.510

Ulysses Vazquez: Thank you very much for attending. It was a real pleasure presenting everybody, and it was nice seeing some old names pop up, such as Dory. Haven't seen you in over a year. But let's see what goes on and

191

00:34:10.710 --> 00:34:14.220

Ulysses Vazquez: And I think you'll take care of the price. Correct.

192

00:34:14.640 --> 00:34:24.780

Famis Florida3: Yes, and I do not have that magic. Will that Katie has well I do have it registered have a easy way of putting all hundred and 17 now hundred 15 names in there.

193

00:34:25.200 --> 00:34:33.180

Famis Florida3: But the last little bit we took all the participants and we mix them all up and with our random number generator. We came up with a winner.

194

00:34:33.600 --> 00:34:39.540

Famis Florida3: And our winner this time is Jason Smith from Palm Beach. Congratulations, Jason, you have won a Roku

195

00:34:39.990 --> 00:34:45.900

Famis Florida3: And Jason, you see the instructions there in the chat to send an email to famous Florida at GMAIL. COM

196

00:34:46.410 --> 00:34:59.910

Famis Florida3: With all your information. And once again, just one reminder by please complete your session surveys we read every one of those. It's very important. Plus, it will also give you a chance to win more door prizes.

197

00:35:00.570 --> 00:35:04.830

Famis Florida3: Stay tuned, there's plenty more conference for the rest of this day. Thank you all.

198

00:35:06.540 --> 00:35:07.590

Ulysses Vazquez: And thank you, everybody.

199

00:35:10.890 --> 00:35:11.400

Peter Thorne: Thank you.