

WEBVTT

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00:00:06.870 --> 00:00:07.529

Famis Florida3: Good afternoon.

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00:00:19.230 --> 00:00:27.630

Famis Florida3: All right, guys, welcome to the session, this is the fly it technical session, my name is shawna read i'm the Bureau chief technology planning and management.

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00:00:28.050 --> 00:00:40.860

Famis Florida3: And i'm also the manager of the fly it team okay so i'll talk to you guys about some technical components, so the fob ID process will walk through some items, if you have any questions feel free to let me know and we'll go ahead and knock those out.

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00:00:43.740 --> 00:00:52.410

Famis Florida3: Alright, so we're going to start off with fob ID housekeeping some of these first slides may be really similar to the data quality session with Shannon So if you attended just bear with us.

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00:00:52.740 --> 00:01:01.170

Famis Florida3: It will be a little redundant, but we'll get into some content that's a little bit different a little bit later on okay so we'll do the housekeeping will go into the introductory concepts.

6

00:01:01.470 --> 00:01:09.630

Famis Florida3: will talk a little bit about an nfl the ID technical tune up, there are some items that the technical team wants to make sure you guys are aware of so we'll just put that out there.

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00:01:10.290 --> 00:01:15.390

Famis Florida3: we're going to talk through some of our existing processing, as well as some new process refinements.

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00:01:15.660 --> 00:01:24.810

Famis Florida3: And some upcoming process and that's going to take place and, of course, in the last session, if you were there, I talked about matching and verifications and then we'll double back to that as well okay.

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00:01:29.130 --> 00:01:36.630

Famis Florida3: let's start off with housekeeping so Shannon took you guys down data quality street i'm taking it down technical boulevard okay so follow me on this journey.

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00:01:42.630 --> 00:01:46.200

Famis Florida3: All right, let's go ahead and run through this, so we have two sessions we have.

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00:01:46.890 --> 00:01:52.350

Famis Florida3: Shannon session, which was a data quality session now every year we typically have an intro session and.

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00:01:52.620 --> 00:01:56.940

Famis Florida3: Advanced session we did a little bit different this year we did technical versus data quality.

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00:01:57.150 --> 00:02:07.020

Famis Florida3: If you guys have a preference, on which you prefer, if you want to have the intro section session for the newer staff members you prefer the old format, let us know that's what that survey feedback is for.

14

00:02:07.380 --> 00:02:13.380

Famis Florida3: we're open to it we'd love to hear your your feedback and it really helps us with our presentations from year to year.

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00:02:13.890 --> 00:02:29.910

Famis Florida3: So let us know, if you like this, or, if you prefer, the other format and that's what we'll roll with as Shannon mentioned, we are accepting 1415 and 2122 submissions from 1415 through 2122 So if you want, if you have it send it feel free okay.

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00:02:31.980 --> 00:02:40.470

Famis Florida3: The family survey feedback like I mentioned that's important to us, we do utilize that feedback we read through those it's great we love your constructive criticism.

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00:02:40.830 --> 00:02:52.170

Famis Florida3: Anything that you have we're open to so don't feel like you're going to hurt our feelings we can take it please specify the presenter name that really helps us as well, so if we need to improve on something individually, we can do that.

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00:02:53.880 --> 00:02:59.730

Famis Florida3: And lastly, the contact updates like Shannon mentioned, this is the time, let us know if you have any new staff members.

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00:03:00.000 --> 00:03:10.290

Famis Florida3: Anyone that's new to the team send it on over to us via email and we'll go ahead and update the system, so we can get you guys those notifications and make sure that everyone is reaching out to the appropriate person.

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00:03:13.020 --> 00:03:18.660

Famis Florida3: i'm going to run through that same introductory cheat sheet that Shannon did just for those of you who weren't in that preliminary session.

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00:03:19.110 --> 00:03:28.830

Famis Florida3: So, of course, I feel the ID is the 14 character alphanumeric identifier it starts with an F in an L and the remaining series of numbers okay.

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00:03:29.220 --> 00:03:33.300

Famis Florida3: It is used to uniquely identify students and staff as Shannon mentioned.

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00:03:33.540 --> 00:03:45.660

Famis Florida3: Although we are collecting both students and staff, it is required for students submissions and it is optional for staff there's no date that we have right now to indicate that it will be required for staff to just keep that in mind.

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00:03:46.380 --> 00:03:53.490

Famis Florida3: The fly ID was mandated by 2014 legislation, which was its foreign statute 1008 386.

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00:03:53.790 --> 00:04:04.890

Famis Florida3: If you feel like you want to take a look at it feel free, it also now includes the administrative rule that was implemented as of July, one So if you all want a little bit more information go check out that Florida statute.

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00:04:06.150 --> 00:04:15.750

Famis Florida3: The fly the ids are currently stored in a database, known as the vault and it's essentially a sequel server database that only myself and my team have access to no one else in the department.

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00:04:16.110 --> 00:04:23.100

Famis Florida3: Internal external no one else, except for my team has access to this information, and we consider that the secure Walt okay.

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00:04:24.360 --> 00:04:31.560

Famis Florida3: As of July 120 20 the fob ideas, the only identify are accepted on the district submissions you guys i'm very familiar with that.

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00:04:32.370 --> 00:04:45.600

Famis Florida3: district in college files, of course, can be processed throughout the day Monday through Friday, we have a maintenance window from 530 to 10 you can still continue to submit your files they'll just get picked up as normal once that that maintenance window instead.

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00:04:47.400 --> 00:04:49.200

Famis Florida3: Of the employee ID has been great.

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00:04:49.350 --> 00:04:58.290

Famis Florida3: With reducing the usage of the social security number so as you all know, before it was embedded within the student ID so every single place in the department that we collect a student files.

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00:04:58.350 --> 00:05:03.120

Famis Florida3: eat there's necessary, so we had all these different areas and entry points within the department.

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00:05:03.360 --> 00:05:14.010

Famis Florida3: Where we were collecting student information walks ssn information within the student ID, and so this helps us with reducing that transferring and now everyone is transferring the fly ID in its place.

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00:05:15.720 --> 00:05:20.640

Famis Florida3: And so the identifier, quality and accuracy, I would say, is one of the one of the biggest benefits.

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00:05:21.150 --> 00:05:27.600

Famis Florida3: Prior to working as a Bureau chief of the technology planning and management group I was in the education data warehouse within the department.

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00:05:28.020 --> 00:05:39.750

Famis Florida3: There was a lot of linkage, a lot of you know tracking across years for accountability purposes, and it was very difficult with the existing student ID because they changed from district to district, or there was in consistencies.

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00:05:40.410 --> 00:05:46.110

Famis Florida3: But since we have an opportunity to manage the call about quality and accuracy, it has been much easier.

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00:05:46.380 --> 00:05:58.470

Famis Florida3: A lot of the internal offices rely on us within the department to be able to tell them is this a valid sob ID for that student, so it has opened this up to be able to do a lot more around quality and accuracy.

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00:05:59.190 --> 00:06:13.290

Famis Florida3: And verifications again is really huge within the department, we are doing source verifications for the colleges, as well as for some of the other groups like assessments so there's a large number of verifications taking place, and this has been critical internally.

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00:06:14.340 --> 00:06:19.860

Famis Florida3: And one thing that we want to keep reiterating this year as the training site we've had a lot of new staff members who.

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00:06:20.220 --> 00:06:29.340

Famis Florida3: were not sure where to start we don't know how to begin make sure you check out that training website has videos that has clips it has pertinent information as a good starting point.

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00:06:29.730 --> 00:06:46.350

Famis Florida3: So if you guys are unaware of how to begin check out that training site, we also have the fly technical guide, which also includes some of the same information so all of those items are available at request, if you email the fob IT project that fl d.org we can get you whatever you need.

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00:06:50.070 --> 00:07:00.690

Famis Florida3: So let's just run through some of those milestones for Fo the ID we've come a long way since 2014 and everyone's scared about fob ID no we don't own it, I remember those presentations.

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00:07:01.380 --> 00:07:11.550

Famis Florida3: It began in 2014 piloting, and it was implemented in 1415 and I know the districts and colleges began their onboarding at that time and 1516.

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00:07:12.960 --> 00:07:26.520

Famis Florida3: And summer 2016 I joined a team and we started doing a lot of refinements we moved from manual processing, we went to automate it processing, we started looking into a lot of the quality around the identifier, and we also started working towards.

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00:07:27.150 --> 00:07:31.530

Famis Florida3: Making it required on state assessments, so that all happened in 2016.

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00:07:32.460 --> 00:07:44.400

Famis Florida3: In early 2017 I started working on the administrative rule with some of the internal groups, it was a really long process and went from a paragraph to four pages back down to a paragraph, so it was a lot of edits.

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00:07:44.730 --> 00:07:48.540

Famis Florida3: On the administrative rule, and that was through out early 2017.



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00:07:49.500 --> 00:08:00.510

Famis Florida3: And 1718 Shannon and I, as well as a team we kicked up a lot of the data quality started digging into what was happening in the vault we started noticing some of the file submission quality we weren't happy with it.

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00:08:00.840 --> 00:08:14.700

Famis Florida3: And so we implemented pre processing data quality edits in 1819 that's been huge for us, the quality of the data has been really clean because of those checks and so that was implemented in 1819 and then in 1920.

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00:08:15.360 --> 00:08:20.430

Famis Florida3: We continue those extensive data verifications especially internally, they were crucial.

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00:08:21.150 --> 00:08:31.770

Famis Florida3: And then in 2020 we implemented the administrative rule, saying that the fl the ID would be required on all survey submissions data survey submissions I should say.

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00:08:32.760 --> 00:08:37.530

Famis Florida3: And now we're in 2021 so let's talk a little bit about what's new as of 2021.

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00:08:38.280 --> 00:08:49.590

Famis Florida3: So we have the corrections process phase one many of you are already submitting corrections this phase one is not going to be a stretch it's just standardizing a couple of things and we'll talk through that a little bit.

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00:08:50.250 --> 00:09:05.550

Famis Florida3: We have testing simulations for new er PS, we have had some districts contact us and say we have a new system, we would like to test our file submission process so that is something that we now have available also cover that in that in one of the slides coming up.

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00:09:06.600 --> 00:09:10.050

Famis Florida3: And then another one we have is file submission duplication checks.

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00:09:10.470 --> 00:09:20.280

Famis Florida3: we've been noticing some of the districts have been sending us the exact same file over and over again we're not sure why that could be a reason i'm just not sure what that reason is.

58

00:09:20.610 --> 00:09:30.900

Famis Florida3: So we are now flagging those duplicate submissions as well okay so you'll start seeing that if you are one of those districts that are submitting same file, for whatever reason, that might start coming up as well.

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00:09:35.550 --> 00:09:42.990

Famis Florida3: Okay now let's take a look at the technical tuneup so the technical team any of you all may know, Brian Walsh Tony Davis.

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00:09:43.410 --> 00:09:51.720

Famis Florida3: They are critical to the technical part processes within fl the ID and, as you know, Shannon Stewart and Trevor Owens they help with data quality Those are two segments.

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00:09:51.960 --> 00:09:59.670

Famis Florida3: of staff that help us with the fly the process so Brian and Anthony wanted us to cover a couple of items so i'm going to run through that with you guys.

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00:10:00.420 --> 00:10:06.690

Famis Florida3: So we weren't the right help desk and we wanted to see what are some of the common things that users of the fob ID run into.

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00:10:07.470 --> 00:10:12.840

Famis Florida3: And so, one of the ones the primary when I would say is IP white listing IP address whitelisted.

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00:10:13.350 --> 00:10:25.830

Famis Florida3: So what is that so what ends up happening is, we see that a couple of districts, who used fly it for over a year one day they'll call us and say we can access our ftp what's what's happening, we can't get to it.

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00:10:26.460 --> 00:10:37.590

Famis Florida3: And so, typically what we start out with saying is, can you contact someone locally and find out if you've had any cloud based systems that were implemented any new si s is any changes to the server.

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00:10:37.950 --> 00:10:48.570

Famis Florida3: And typically that helps them to realize that there was a change locally, and we ask that they just simply reach out to our help desk that email addresses at the top of the screen is I n help desk.

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00:10:49.080 --> 00:11:02.070

Famis Florida3: And they will be able to help you to whitelist that IP address basically we added to a list to say that that IP address is OK, for you all to be able to access fly ID files via the ftp okay.

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00:11:02.700 --> 00:11:18.330

Famis Florida3: That is like one of our biggest issues, so if you run into any ftp issues one day and you've been using it every day got any issue start their contact to anything I can help desk and see if maybe that IP address needs to be whitelisted okay it's common.

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00:11:19.350 --> 00:11:28.260

Famis Florida3: The next one, we get is typically from new users they'll say hey can you add a new user, in place of the prior user to the fly the application for my district.

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00:11:29.160 --> 00:11:38.550

Famis Florida3: will tell them typically as a response that's handled locally, please get in contact with your local single sign on administrator and they should be able to get you the appropriate access.

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00:11:41.190 --> 00:11:46.110

Famis Florida3: The last one is more so, something that Brian and the team has seen it's called file part error.

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00:11:46.620 --> 00:11:53.790

Famis Florida3: And it usually happens when the part of the file has been transmitted, but not the entire file it's been caused by a number of different things locally.

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00:11:54.150 --> 00:12:05.760

Famis Florida3: On the mechanism that they used to transfer it didn't completely finalized the file and what we see on our end is the name of the file with the extension that ta RT that part.

74

00:12:06.270 --> 00:12:14.610

Famis Florida3: And so we'll let you know, we see that a partial with your files partially transmitted will let you know, and we ask that you just review locally, to see if your technical team.

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00:12:14.970 --> 00:12:29.100

Famis Florida3: will be able to assist you almost 99% of the time it's a local issue with the ftp tool that's being used, so we just asked asked that a pair of those things they are common and we have seen them, and this is typically our response.

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00:12:34.020 --> 00:12:45.570

Famis Florida3: Next up again reiterating that training website we're just going to keep talking about the training website, it has been really beneficial, so we just want to make sure that everyone is aware that it's available and you guys get to it if you need it.

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00:12:46.800 --> 00:12:52.320

Famis Florida3: The next one that we have a special characters this one has tripped up a lot of people with pre processing.

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00:12:52.770 --> 00:13:00.420

Famis Florida3: special characters are things that we considered non principal characters if you can't type it on the keyboard it's considered a non printable character.

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00:13:01.080 --> 00:13:09.420

Famis Florida3: So a lot of the Hispanic names have the end and the accent over the end, that is a pre processing error, we need principal characters on submission.

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00:13:10.020 --> 00:13:23.550

Famis Florida3: If you have any confusion as to what is considered a special character, or a printable character versus a non printable character reach out to us, we will have we have a document available so that we can tell you specifically what we're looking at and that's creating the problem.

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00:13:25.140 --> 00:13:26.340

Famis Florida3: Any questions so far.

82

00:13:28.710 --> 00:13:29.190

Famis Florida3: Beautiful.

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00:13:34.590 --> 00:13:46.410

Famis Florida3: Alright, so let's talk about existing processing, so this is the core of fob ID so you may not necessarily need to know this for day to day it's not important for daily operations it's just something that you guys should just be aware of in the background.

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00:13:46.800 --> 00:13:58.110

Famis Florida3: On these are the primary technologies for the fly ID we use typical for secure file transfers and so that is what you would see as far as our ftp is concerned.

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00:13:59.220 --> 00:14:10.290

Famis Florida3: Next, we have SAS master data management that is the core of our fob ID assignment process, and so, if you are curious as to how we're assigning ids it is done through SAS master data management.

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00:14:13.080 --> 00:14:23.820

Famis Florida3: Pre processing edits we do pre processing and a tool called IBM data stage that helps us with all of those preliminary checks that happens on your file that causes those pre processing rejects.

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00:14:26.310 --> 00:14:32.640

Famis Florida3: And of course we have a secure vault, it is a sequel server database, so all the data is collected in sequel server.

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00:14:35.040 --> 00:14:47.160

Famis Florida3: And lastly, the application is an Asp net application that was developed in Asp net So if you all ever ever just curious about how the background and fl the ID works, these are the technologies.

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00:14:50.490 --> 00:14:56.250

Famis Florida3: All right, so let me just quickly run through the primary objectives of the assignment process and some of the things that we do.

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00:14:56.520 --> 00:15:02.130

Famis Florida3: So first off is the data quality checks, of course, we call them the pre processing validation edits.

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00:15:02.520 --> 00:15:11.340

Famis Florida3: And they are just basically supposed to help you with the standards around the file we tell you what we require and this simply just checks it to make sure you're sending it based on those requirements.

92

00:15:12.480 --> 00:15:24.810

Famis Florida3: Next, we have fly the assignment once you pass those edits then we're going to submit you for assignment and three things you can either happen one we see you in the vault so you get an existing fl we see.

93

00:15:32.010 --> 00:15:44.520

Famis Florida3: You very closely matched to someone in the vault but we just can't make the determination programmatically so we make it available to you all locally, so you can make those near matches neck near matching decisions yourselves with more information that you have available to you.

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00:15:46.470 --> 00:15:55.290

Famis Florida3: at a high level here is the flow, so it basically starts off with an education entity, so it could be the district's the office early learning.

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00:15:55.740 --> 00:15:58.590

Famis Florida3: We have a population of students who test with.

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00:15:59.040 --> 00:16:09.600

Famis Florida3: The district's Apache schools, we have district adult education and we have one academy college system, as well as the scholarship participants is all part of education agencies.

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00:16:09.900 --> 00:16:16.530

Famis Florida3: or entities so once those files are submitted they come through to us like I said, we do the pre processing validation edits.

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00:16:16.830 --> 00:16:28.020

Famis Florida3: If they pass the edits it goes into the vault either as a new ID or we do the near match process that's literally the process in a nutshell, you get back a file with the nfl the ids if we have one.

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00:16:28.380 --> 00:16:34.590

Famis Florida3: Or if it closely matches it goes into the application so that is the process that is the nfl the ID process.

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00:16:36.930 --> 00:16:44.430

Famis Florida3: This one summarizes the process, the processing layers that I just talked about, and I can associate them with the software, so you guys are aware.

101

00:16:45.090 --> 00:16:49.020

Famis Florida3: So file submissions which are facilitated through tiptoe as we discussed.

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00:16:49.560 --> 00:16:58.710

Famis Florida3: They are completed Monday through Sunday, with the exception of that processing window that maintenance window and everyone is pretty familiar with that maintenance window if you've been working with flt it for a while.

103

00:17:00.750 --> 00:17:05.370

Famis Florida3: We do the pre processing validation again that's facilitated through IBM data stage.

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00:17:07.650 --> 00:17:11.490

Famis Florida3: We have the file matching and assignment completed through SAS mdm.

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00:17:13.560 --> 00:17:26.790

Famis Florida3: The file results are then pass back to you guys, for your typical and the near matches are available in the application so we just went over this three times it's just a solidified that everyone's on the same page as to how the fly ID process works.

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00:17:30.240 --> 00:17:32.700

Famis Florida3: Now let's talk about the new items.

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00:17:35.610 --> 00:17:46.170

Famis Florida3: So this says at the top open the one pager with process flow, so what we were planning on doing was providing you all, what we are now going to be providing on our site, which is a one pager.

108

00:17:46.350 --> 00:17:56.340

Famis Florida3: So for every one of these processes that we have are basically just going to put a one page together one page, together with all of the critical information to make it as easy as possible for users.

109

00:17:56.850 --> 00:18:02.820

Famis Florida3: So that is something new, we don't have them today, but they will be available, we will make them available via our application.

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00:18:03.120 --> 00:18:11.910

Famis Florida3: And so we'll talk through that in a little bit, but, on the one pager you'll have something similar to what I have on that slide first we'll talk to you about the file type and the naming conventions.

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00:18:12.330 --> 00:18:25.110

Famis Florida3: So for new art er piece, if you want to touch your news si systems or new systems locally, you have a brand new system that you want to implement and you just want to test the affiliate ID submission process, you can do that.

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00:18:26.010 --> 00:18:33.780

Famis Florida3: send the file with the exact parameters of the assignment file, the only difference, would be the extension would be dot T St.

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00:18:34.440 --> 00:18:44.340

Famis Florida3: Okay, if you submit an assignment file, you can take that file and just put that tsp on the end, that is, if you can submit that for testing your submission process okay.

114

00:18:44.730 --> 00:18:49.620

Famis Florida3: So you can do that, that is now available there is only one special consideration.

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00:18:50.040 --> 00:19:01.500

Famis Florida3: We do not want the file to be longer larger than 100 records typically on a day to day basis we're not receiving large files from districts it's usually like 2020 records 50 records.

116

00:19:01.710 --> 00:19:14.550

Famis Florida3: So for testing, we say just please provide us with no more than 100 records, it can be in the exact same format, as the master file only difference is just rename the extension to that T St and it'll go through our testing process.

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00:19:16.080 --> 00:19:26.790

Famis Florida3: As part of the testing process you'll be able to check the file naming conventions, the file format, the data values, to ensure that it meets all of the requirements for assignment.

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00:19:27.540 --> 00:19:33.180

Famis Florida3: You will receive an email to let you know that we received your file you'll receive an email to let you know that the file has been processed.

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00:19:33.840 --> 00:19:43.830

Famis Florida3: Okay, that is our testing process if anyone is interested in doing that feel free you can either email us or you can just send over files that T St and your file will do our data.

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00:19:44.850 --> 00:19:48.660

Famis Florida3: Okay, you have any questions about that test process, please let us know.

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00:19:49.770 --> 00:19:52.470

Famis Florida3: Any questions on testing new era.

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00:19:59.070 --> 00:20:07.620

Famis Florida3: Corrections process phase one so Shannon spoke to this and the data quality session right now we are actively collecting files for corrections process.

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00:20:08.100 --> 00:20:12.480

Famis Florida3: With Shannon provides a specific format sometimes she gets it sometimes she does it.

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00:20:13.050 --> 00:20:23.100

Famis Florida3: So as of July, one if we don't get it in those specific format that we request, they will be returned to you all, so those are the we're just trying to implement standards as we prepare for the automated process.

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00:20:23.400 --> 00:20:29.100

Famis Florida3: We need to make sure everyone is following those standards so that we can make sure we provide you all, with a clean corrections process.

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00:20:29.460 --> 00:20:36.030

Famis Florida3: Okay, so we're still going to accept the excel sheets that you all are sending, but they must meet the requirements outlined.

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00:20:36.420 --> 00:20:42.870

Famis Florida3: From our process so Shannon will be able to provide that for you, until we have that available in the application for you to easily get to.

128

00:20:43.260 --> 00:20:52.410

Famis Florida3: So feel free to reach out to Shannon if you want to know the new parameters around the excel sheet, for we are still accepting it just need to make sure you follow the parameters outlined by Shannon.

129

00:20:52.950 --> 00:20:59.220

Famis Florida3: Okay, we are also still accepting the text file with the extension that see are.

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00:20:59.550 --> 00:21:08.670

Famis Florida3: Those of you are who submit corrections are familiar we're still accepting all of those things we're just formalizing what we're accepting to prepare you all for the automation process.

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00:21:09.300 --> 00:21:16.440

Famis Florida3: OK, so the file is in the exact same format, as the master file extension is that car are.

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00:21:17.100 --> 00:21:26.250

Famis Florida3: And I just basically ran through some of the special considerations around the fact that we want to make sure that we have a clean naming Convention and finally out.

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00:21:27.090 --> 00:21:31.890

Famis Florida3: You prepare the file you submit the corrections file Shannon will do her thing like she typically does.

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00:21:32.220 --> 00:21:41.460

Famis Florida3: And like we said in the first session timeframe barriers, because we are doing these manually currently and initially they were coming a little by little, people were making slight tweaks here and there.

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00:21:41.730 --> 00:21:52.110

Famis Florida3: Now they're coming in in the hundreds so doing that manually becomes very cumbersome, so we can't tell you right now how much how long corrections may take but they'll go into the queue and we'll work them in the order they come in.

136

00:21:53.490 --> 00:21:53.910

Famis Florida3: Okay.

137

00:21:56.850 --> 00:22:04.500

Famis Florida3: duplicate file submission rejections so like I mentioned the files that were previously submitted for Fo the idea assignment.

138

00:22:04.770 --> 00:22:12.240

Famis Florida3: If we see them again we're going to flag them as a duplicate file like identical files, the same exact total number of records the exact same records.

139

00:22:12.510 --> 00:22:20.130

Famis Florida3: If we get them more than once we'll send you an email saying hey you've already sent this to us, it is a duplicated submission, please do not resubmit.

140

00:22:20.940 --> 00:22:23.070

Famis Florida3: And that's essentially what this process will do.

141

00:22:23.970 --> 00:22:34.500

Famis Florida3: Local users have been submitting multiple multiple iterations of the same file and it creates a large number of duplication, for your own fl the ID you'll go to the fob ID and you'll see yourself.

142

00:22:34.890 --> 00:22:49.530

Famis Florida3: A number of different times, based on how many times they've submitted it to us so we're trying to avoid that and so that is why we implemented this process, so please refrain from creating I needed duplication in the vault and not only impacts your district put it also impacts others.

143

00:22:53.580 --> 00:22:57.600

Famis Florida3: i'm going to open it up for discussion, but we don't have as much time, but I will take questions.

144

00:23:02.160 --> 00:23:08.640

Famis Florida3: it's identical file if we've already received that file, it would be I if we see that identical file again, we will process it.

145

00:23:12.030 --> 00:23:24.000

Famis Florida3: It would be different it wouldn't look like the same file yeah we would process it we're working on other processes right now to flag record duplication, this one is just merely files file duplication right now.

146

00:23:26.100 --> 00:23:27.060



Famis Florida3: Any other questions.

147

00:23:34.680 --> 00:23:37.140

Famis Florida3: Alright, so what's coming up for fob ID.

148

00:23:38.280 --> 00:23:46.980

Famis Florida3: So we're going to start working on the resource page so as you've heard throughout both Shannon and I as presentations every time we say you want to document you want training you want.

149

00:23:47.790 --> 00:23:57.090

Famis Florida3: Please email us that's been the standard response, but what we think will be a little bit cleaner a little bit more efficient, as if we make it available to you on the resource page within the application.

150

00:23:57.840 --> 00:24:09.210

Famis Florida3: And so we would be providing you all access to be able to get to your business rules to the technical guide to the one pagers the training site everything that we've been discussing would be available now on this resource page.

151

00:24:09.810 --> 00:24:21.000

Famis Florida3: And so, that is the purpose of that so that you also have to default to emailing us it's readily available whenever you need it and milla night, you want to look up a code, you can go to the site and look at the resource page.

152

00:24:22.470 --> 00:24:32.190

Famis Florida3: Here is a mock up or an example of you know, basically, what it would be, it would just essentially be a number of links with the documentation that's readily available for you all.

153

00:24:36.690 --> 00:24:41.820

Famis Florida3: Another big item that I think I want to kind of talk through and that has come up quite a bit.

154

00:24:42.360 --> 00:24:50.970

Famis Florida3: You all talk a lot to one another, you talk to us, you submit and Shannon said we no longer want to accept files through the email because of pii exchange.

155

00:24:51.300 --> 00:25:04.710

Famis Florida3: There is a lot of conversation about social security numbers and student information, and so we started talking through and floating around the idea of some kind of secure Information Exchange or secure communication via the application.

156

00:25:05.100 --> 00:25:10.980

Famis Florida3: So if you want to talk to a district Maybe you can submit something and Ping them say hey I have a question about an ID.

157

00:25:11.310 --> 00:25:17.370

Famis Florida3: versus calling on the phone emailing, and all this information is being traded back and forth and unsecure fashion.

158

00:25:17.850 --> 00:25:29.490

Famis Florida3: So that is something that we are working towards, and that if you have feedback around you have suggestions for open to it send into the email box and we'll be more than happy to listen to what you have to say, but it's something that's on our radar right now.

159

00:25:33.960 --> 00:25:44.790

Famis Florida3: Next up the near match current screen, this is something that you all contact us some of you all have gotten really slick about and just send an automated email every Friday, please purge my near matches purge my near matches.

160

00:25:45.510 --> 00:25:51.300

Famis Florida3: So, have you no longer need near matches you typically right now come to us and we will purge those near matches for you.

161

00:25:51.900 --> 00:25:57.180

Famis Florida3: But we want to make it to where we expose it to the application, if you all want to be able to schedule your.

162

00:25:57.480 --> 00:26:09.030

Famis Florida3: purging of your near matches from day to day, you can do it yourself, we can put it in the APP and make it something that you all have the ability to do and so that's something that we are also talking about an air Max courage screen.

163

00:26:10.470 --> 00:26:23.130

Famis Florida3: And so, this is a mock up of potentially what we're thinking, this is a very, very rough draft, but we are thinking about making making the records available for you to be able to flag them and schedule them for purging at the end of the day.

164

00:26:28.110 --> 00:26:39.480

Famis Florida3: automated corrections corrections phase two so as far as corrections is concerned, like I said, it has been very manual up until this point because the system was never built with corrections in mind.

165

00:26:39.930 --> 00:26:43.980

Famis Florida3: I don't know, maybe they didn't think you guys would have to make any corrections, but it was never in mind and.

166

00:26:44.760 --> 00:26:47.190

Famis Florida3: So you know we have to evolve.

167

00:26:47.430 --> 00:26:58.740

Famis Florida3: But the system is because it is using SAS mdm there's a lot of clustering going on matching keys there's a lot of different algorithms so it's taken us a lot of time to get this to you, I know you all have asked about corrections for some time.

168

00:26:58.950 --> 00:27:12.780

Famis Florida3: So now we're kicking into the phase two will be working on that throughout this year and, essentially, it will be standardizing the format will be accepting multiple formats excel files and text files and we would only accept one one format.

169

00:27:13.200 --> 00:27:25.590

Famis Florida3: We would have a new naming Convention i'm trying to move away from those extensions the Doc car that tsp and just rename the file accordingly, so we're going to move towards a standardized naming Convention.

170

00:27:25.980 --> 00:27:33.780

Famis Florida3: And we will tell you all, what we would allow you all to correct what you will not be able to correct the parameters around those corrections.

171

00:27:34.050 --> 00:27:47.160

Famis Florida3: That will all be in your business rules Okay, so we will be working through that extensively this year will be pulling in some districts to participate in the piloting like Shannon mentioned earlier on, so you all can help us work through the kinks so this process.

172

00:27:51.300 --> 00:27:58.650

Famis Florida3: we're going to start logging, we do have a mechanism in the background to log a change, but like I said, because this wasn't built into the system initially.

173

00:27:58.920 --> 00:28:02.220

Famis Florida3: tracking who's changing and what types of things are being changed.

174

00:28:02.520 --> 00:28:15.780

Famis Florida3: Those are things that we will now be including so that we can track it, we can, maybe provide that back to you after a period of time this is how many corrections you've had here's who has been correcting your records and we could provide you a little bit more comprehensive information.

175

00:28:19.380 --> 00:28:29.490

Famis Florida3: And one of the parts of this automated corrections process, and one of the reasons why it's taken us so long to automate is there's a lot of review that Shannon does on the front end to ensure that you all are not.

176

00:28:29.820 --> 00:28:41.880

Famis Florida3: correcting it incorrectly we've seen errors than being sent to us for correction and Shannon may review it and notice, something that stands out and she flags it and you guys are Oh, my goodness, yes, I sent that it by accident.

177

00:28:42.210 --> 00:28:52.260

Famis Florida3: Let me, let me send you another record so there's a ton of checks that Shannon does when we do it manually that we are trying to replicate programmatically are my five jumping without me.

178

00:28:53.070 --> 00:29:01.740

Famis Florida3: yeah so we're going to be implementing a lot of those checks programmatically and so that is also a part of this corrections process.

179

00:29:02.790 --> 00:29:11.010

Famis Florida3: Any questions around phase one phase two corrections duplicate submissions are there any questions.

180

00:29:17.070 --> 00:29:19.710

Famis Florida3: Another thing that will be working on in question.

181

00:29:23.460 --> 00:29:23.820

Famis Florida3: Okay.

182

00:29:26.430 --> 00:29:37.800

Famis Florida3: Okay, so the question was the question was she's never done near match purging so she was curious what exactly was that so right now, when you get the near matches they may sit out there for someone to resolve them.

183

00:29:38.070 --> 00:29:46.230

Famis Florida3: But we've had districts where they're like really want to resolve those so they sit out there for a period of time they may sit out there for a year for some people.

184

00:29:46.560 --> 00:29:56.040

Famis Florida3: And so we're going to go through and start automatically purging after a period of time, but there are districts, who say I have too many matches out there purchase them for me and that's what we'll do.

185

00:30:00.480 --> 00:30:10.410

Famis Florida3: So that is what their match processes outstanding near matches I had been sitting out there no one's resolving their old are obsolete, they can be parched.

186

00:30:12.420 --> 00:30:14.310

Famis Florida3: And the additional questions around that one.

187

00:30:16.290 --> 00:30:23.460

Famis Florida3: Okay, another thing that we're going to be working towards this upcoming year is data visualizations they want leadership and internal.

188

00:30:23.670 --> 00:30:30.270

Famis Florida3: On point of contacts, they want to see a little bit more about what's happening with the nfl the ID so we're going to start working towards data visualizations.

189

00:30:30.600 --> 00:30:41.040

Famis Florida3: And maybe surface that as well within the application, so I didn't want to bring that up, because that is something that's really big right now in the department, so that is something that will be coming up this upcoming year.

190

00:30:41.520 --> 00:30:48.780

Famis Florida3: And we might be able to include that in the application so if you guys have ideas of things you may want to see things that might be helpful useful, please let us know.

191

00:30:54.030 --> 00:30:59.370

Famis Florida3: Now open discussion I don't think you guys have any questions so you guys are good, we can go to the next thing.

192

00:31:08.580 --> 00:31:10.650

Famis Florida3: Alright matching and verifications.

193

00:31:11.130 --> 00:31:18.180

Famis Florida3: So I put a little bit of information around the matching and verifications preliminarily so that you all have some information to review, so you.

194



00:31:18.420 --> 00:31:25.500

Famis Florida3: Have the PowerPoint feel free to run through, but essentially matches what allow you if you don't have an affiliate ID.

195

00:31:25.830 --> 00:31:29.100

Famis Florida3: But want to get a glimpse at what's in the vault for a particular record.

196

00:31:29.340 --> 00:31:40.260

Famis Florida3: You would be able to submit it to the nfl the ID team, we will be able to balance it against the wall and provide you fob ids that match that particular record doesn't mean that it's that students fly ID.

197

00:31:40.590 --> 00:31:47.910

Famis Florida3: It just means that we we took the information you gave us we bounced it against the wall and based on the information provided it looks like it could be this particular person.

198

00:31:48.240 --> 00:32:00.480

Famis Florida3: It does not replace the assignment in any way it's just giving you all an opportunity to search, similar to what you were doing to look up, but the flexibility is not there and look up we've heard that quite a bit and so we're going to offer it in another way.

199

00:32:02.160 --> 00:32:08.220

Famis Florida3: And, and the verifications you are required to send in an Fo ID for it to be verified.

200

00:32:08.490 --> 00:32:14.010

Famis Florida3: And and actually it has to be on the record for us to do a verification essentially when a verification is is.

201

00:32:14.190 --> 00:32:22.500

Famis Florida3: would just take a file and we determine whether the fob ID on that file, if we look at the demographics and the name and the DOB that it actually lines up with the wall.

202

00:32:22.770 --> 00:32:30.750

Famis Florida3: And if it doesn't will flag it and let you know the discrepancies so that's what i'm verification would be we're thinking of two types of verifications.

203

00:32:31.080 --> 00:32:36.090

Famis Florida3: The CERT survey verification so when you go to submit the survey record, we would validate it then.

204

00:32:36.600 --> 00:32:48.690

Famis Florida3: Or we would allow you all the opportunity to submit your files whenever you would like throughout the year and we will be able to provide you is this a valid fob ID for your district, and this information align with what we have in the vault.

205

00:32:49.980 --> 00:32:53.610

Famis Florida3: Any questions around the verification process.

206

00:33:06.030 --> 00:33:17.550

Famis Florida3: And that covers it now if there's something I didn't cover as part of the presentation that you guys wanted to talk about, we do have a little bit more time So is there anything that I didn't cover that you all want to talk about in a little bit more detail.

207

00:33:25.980 --> 00:33:28.110

Famis Florida3: correct, that is the goal, yes.

208

00:33:30.480 --> 00:33:40.080

Famis Florida3: there's no date right now that's something that we're working on, we actually have this process internal so it's just a matter of getting it approved so that we can have it be available to you all regularly.

209

00:33:49.080 --> 00:33:51.720

Famis Florida3: I was thinking about making it available through both.

210

00:33:52.200 --> 00:33:58.860

Famis Florida3: On throughout the year, you would have it available from the fly ID side you could drop it as if it's an affiliate ID file and you can get your.

211

00:33:58.890 --> 00:34:09.390

Famis Florida3: Verification and then during survey submission, it would be a separate separate process where you can get it verified on service admission that is my thoughts, but if you guys have any suggestions around that one.

212

00:34:19.560 --> 00:34:26.880

Famis Florida3: So they said, someone was asking if we were to make the verification is a part of the story submission process would it be a reject edit How would it work.

213

00:34:27.120 --> 00:34:35.100

Famis Florida3: So for the College is what we're actively doing now is we're making it informational so for a full year they can see what kind of information are getting back.

214

00:34:35.520 --> 00:34:46.620

Famis Florida3: They can see the data, the types of you know messages we're providing and then they'll make it mandatory it's going to be a reject next year, so we'll probably do something, we probably would do something similar.

215

00:34:50.520 --> 00:34:51.630

Famis Florida3: Any other questions.

216

00:35:10.830 --> 00:35:20.700

Famis Florida3: So the question or the statement was right now, they are individuals with double last names and it doesn't seem like the fob ID process handles that appropriately, you are correct.

217

00:35:21.420 --> 00:35:30.330

Famis Florida3: We are working towards opening up our matching algorithm a little bit more, because we do see some of those nuances I know that's come up with quite some time ago with Claudia as well.

218

00:35:30.510 --> 00:35:35.370

Famis Florida3: So we are working towards that and opening it up the flexibility of our matching to handle those types of things.

219

00:35:38.520 --> 00:35:39.570

Famis Florida3: Any other questions.

220

00:35:42.210 --> 00:35:43.980

Famis Florida3: Okay, I think we're done guys.

221

00:35:47.070 --> 00:35:47.550

Famis Florida3: Thank you.