

WEBVTT

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00:00:05.130 --> 00:00:15.000

Famis Florida3: Good morning, everyone good morning good morning i'm going to go ahead and get started, I know, we have one more minute, but we'll just let everyone else kind of come in as they can.

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00:00:15.480 --> 00:00:22.110

Famis Florida3: But this is a good little group so if you guys have any questions just feel free to let me know throughout the presentation and i'll go ahead and get started.

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00:00:22.560 --> 00:00:37.920

Famis Florida3: So, my name is shawna read i'm the Bureau Chief of technology, planning and management at the Florida Department of Education and I also help with the daily support of the Florida school safety portal, as well as the social media monitoring tool, let me go ahead and get this started.

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00:00:39.000 --> 00:00:45.510

Famis Florida3: show of hands, how many of you all are familiar with the Florida school safety portal, as well as a social media monitoring tool.

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00:00:46.140 --> 00:00:56.730

Famis Florida3: Okay, good so there's a good group of guys alright, so today i'm going to talk you through both of those tools and then get you up to speed on where we are, as of today, okay so feel free to ask me any questions that you have.

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00:00:59.790 --> 00:01:10.950

Famis Florida3: So i'll start off first with an introduction on why we're utilizing these two tools and then we'll go into some information about each one and then i'll give you some statistics on where we are, as of today.

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00:01:14.130 --> 00:01:25.230

Famis Florida3: So, first and foremost let's talk about the Florida statute that basically says that they would like to have these tools available so school districts can have this information at their hands if needed.

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00:01:25.650 --> 00:01:36.840

Famis Florida3: So we have Florida statute 1001 that 212 and essentially what that Florida statute basically indicates, is that we are to work with the Department of law enforcement.

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00:01:37.230 --> 00:01:47.760

Famis Florida3: To provide a centralized integrated data repository and data analytics resource Okay, so that is why we have these two tools and it's for that purpose.

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00:01:49.020 --> 00:01:53.430

Famis Florida3: We would like to improve access to timely complete and accurate information.

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00:01:53.940 --> 00:02:02.310

Famis Florida3: And we are to work and provide you all, with the data from social media monitoring and i'll talk to you guys about how we compile that data and how that works.

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00:02:02.790 --> 00:02:13.920

Famis Florida3: And it's supposed to also include the information from the Department of children and families, and also from law enforcement okay so i'll tell you how we pull all of those data points together to provide you all with that information.

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00:02:15.270 --> 00:02:20.940

Famis Florida3: And lastly, the primary point and focus of these tools is to make sure that Threat Assessment teams.

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00:02:21.270 --> 00:02:31.920

Famis Florida3: have this information available if they have someone locally that they deem to be a threat to themselves or others, this is just extra pieces of information to help you all make determinations locally.

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00:02:35.130 --> 00:02:37.650

Famis Florida3: So let's first start off with the social media monitoring tool.

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00:02:40.830 --> 00:02:49.110

Famis Florida3: There are a number of key points that I should highlight the social media monitoring tool so we'll run through each one of these items and then i'll talk to you all about them in more detail.

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00:02:49.860 --> 00:02:57.690

Famis Florida3: So the first one being that we do real time monitoring, so this tool is monitoring 20 473 65 okay.

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00:02:58.920 --> 00:03:05.160

Famis Florida3: It utilizes keyword searching keyword searching is the core of how the social media monitoring tool works.

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00:03:05.430 --> 00:03:13.740

Famis Florida3: Its keywords as well as you'll see a little bit later GEO fencing will utilize both of those in combination, to help you all with alerts locally.

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00:03:14.220 --> 00:03:23.940

Famis Florida3: Okay, we also have dashboard monitoring that's available through the tool if districts, would like to go and you look through the tool and look at some of the things the mentions.

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00:03:24.240 --> 00:03:33.810

Famis Florida3: On that we find on social media, you can look look at those through this dashboard there are also notifications that are provided so both the districts and the state.

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00:03:34.290 --> 00:03:36.900

Famis Florida3: Okay, and we'll talk about those notifications in just a little bit.

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00:03:37.620 --> 00:03:51.000

Famis Florida3: One of the great points what the vendor does is they make sure that they adjust for growth they're constantly re evaluating what they see what districts tell them about the tool and they're constantly adjusting it to make sure they're capturing what's appropriate for the districts.

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00:03:52.500 --> 00:04:09.420

Famis Florida3: We also monitor a large number of sites, there are millions of sites, so I can't tell you specifically which ones, but they're publicly public sites that are available for us to review, so there are a large number of sites that are monitored, we also monitor in multiple languages okay.

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00:04:11.070 --> 00:04:19.110

Famis Florida3: Also, we have a secure system, so all of this information is available to the districts, all this information is secure and only accessible by the district's.

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00:04:19.590 --> 00:04:30.330

Famis Florida3: The contacts doesn't need it within the districts, I should say and what this tool does is it goes out based on the parameters of the tool and it compiles the information and makes it available for the districts.

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00:04:31.590 --> 00:04:33.240

Famis Florida3: So far, so good any questions.

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00:04:34.560 --> 00:04:34.920

Okay.

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00:04:37.140 --> 00:04:43.080

Famis Florida3: So here's a breakdown of some of the features, as well as an example of some of the sites that that the tool monitors.

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00:04:43.590 --> 00:04:58.650

Famis Florida3: And so again, it does do a real time monitoring like I explained previously 20 473 65 Of course there are times, where we have maintenance patching but outside of that the system is constantly and and you have the ability to search alerts throughout the year.

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00:04:59.220 --> 00:05:00.690

Famis Florida3: or search content, I should say.

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00:05:01.830 --> 00:05:13.590

Famis Florida3: Again it's a big part of this process is keyword searches and geolocation so you'll hear me say that quite a bit when it comes to social media monitoring tool, because it leverages both as part of its processes.

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00:05:14.610 --> 00:05:30.750

Famis Florida3: And so list out a couple of the main sites that you all are familiar with Those are some of the sites that it monitors but it's in monitors quite a bit not only social media sites, but forums customer reviews anything that's publicly available on the web, it is searching.

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00:05:35.670 --> 00:05:45.510

Famis Florida3: So let me give you all a glimpse into how it works so there's keywords and then there's geolocation so like express to you before the keywords in the geo locations are core to how this tool works.

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00:05:45.930 --> 00:05:56.670

Famis Florida3: And so i'll tell you a little bit about the keywords so we have five categories of keywords you can see them on the screen gun bomb bullying mental health in general.

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00:05:57.120 --> 00:06:01.740

Famis Florida3: there's a number of terms associated with each one of those categories okay.

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00:06:02.190 --> 00:06:12.060

Famis Florida3: So the vendor provided a library of terms associated with each of these categories and then they gave the deal you an opportunity to add additional terms that may not have been captured in their library.

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00:06:12.390 --> 00:06:16.560

Famis Florida3: And then, when they work with the districts, they also give you all the opportunity to add keywords.

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00:06:16.860 --> 00:06:28.860

Famis Florida3: Because, of course, depending on what part of Florida you're in maybe you will call a gun something different, or there might be other phrases that you might associate with guns, so we give you an opportunity to include that as part of the tool.

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00:06:29.460 --> 00:06:38.100

Famis Florida3: So that we make sure it's region based and if there's something that's specific to the north to the south, you all can include those keywords and make sure that specific to your district.

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00:06:38.790 --> 00:06:43.320

Famis Florida3: Okay, so we have that library terms that we go out and look for but, of course.

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00:06:43.560 --> 00:06:51.900

Famis Florida3: If we just go out there and look for a gun there's millions of things on the Internet that speaks to guns, you might see it in the song lyric you know so.

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00:06:52.050 --> 00:07:01.350

Famis Florida3: We have to limit it in some way, so what the vendor does is they work with the district to also include limiting keywords so it would be maybe your school name.

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00:07:01.860 --> 00:07:13.140

Famis Florida3: A teacher's name something to associate it with your school, so the key words alone would be too vast we would pull in way too much chatter too much information because you'll see those terms Everywhere you look on the Internet.

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00:07:13.530 --> 00:07:20.490

Famis Florida3: So we also pull in these limiting keywords they'll work with a district to determine what additional terms you would like to include.

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00:07:20.700 --> 00:07:24.720

Famis Florida3: What other information would make it a little bit more specific to your district or your school.

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00:07:24.990 --> 00:07:35.550

Famis Florida3: So the vendor is very flexible they include whatever you would need in that tool they tailor fit the queries that they use for this tool as well, so they're open to customizing it to whatever your needs are locally.

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00:07:36.750 --> 00:07:41.790



Famis Florida3: OK so we've talked about the keywords so geolocation How does that play a role.

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00:07:42.060 --> 00:07:47.970

Famis Florida3: So the geolocation is essentially also looking at those keywords and maybe we're not limiting it because of.

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00:07:48.180 --> 00:08:01.230

Famis Florida3: You know the district or the school name we're limiting it based on the location, so if we have someone who says any of the keywords that are listed within that library of terms within the location of your schools that is also flat or your district.

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00:08:01.680 --> 00:08:06.870

Famis Florida3: So we pre populated it with the land latitude and longitude of every single district and school within the state.

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00:08:07.410 --> 00:08:14.370

Famis Florida3: So we have the geo fencing and if you asked if we see the keywords brought up in some form or fashion on the Internet.

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00:08:14.940 --> 00:08:19.740

Famis Florida3: in association with that location, we will also be flagging that, as well as part of this tool.

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00:08:20.340 --> 00:08:35.610

Famis Florida3: So, like I said it utilizes a combination of the two it's not just one or the other it's one and the other and it just depends on you know what exactly we find as far as the content is concerned, each one of these items will pick it up, and it will flag it as an alert potentially.

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00:08:36.750 --> 00:08:37.740

Famis Florida3: Any questions.

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00:08:41.610 --> 00:08:47.460

Famis Florida3: Yes, so the district, does it makes, whoever they would like to get notifications locally and i'll talk a little bit about that.

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00:08:49.410 --> 00:08:53.130

Famis Florida3: Okay, this is being recorded so i'll reiterate the question so.

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00:08:53.340 --> 00:09:06.180

Famis Florida3: He asked us does the school safety specialist locally also get a notification and it just depends on who you provide as your contact locally you all can select whoever you would like to receive notifications at the district level or at the school level.

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00:09:07.620 --> 00:09:09.870

Famis Florida3: Right any additional questions on that so far.

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00:09:14.640 --> 00:09:24.390

Famis Florida3: So i'm going to break down a little bit of how it works, so this one is going to show you how the keywords the locations and then we also have something called identity i'm going to walk you through each one.

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00:09:24.870 --> 00:09:32.250

Famis Florida3: So keywords again like I mentioned to you before it's going to be searching based on those keywords in that library of terms whether it's from the deal with.

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00:09:32.490 --> 00:09:44.490

Famis Florida3: Either vendor or the district or school it's going to search for those keywords and associated with a school or district or limiting keywords so let's look at this example, I want to hurt someone at westfield high.

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00:09:44.940 --> 00:09:50.430

Famis Florida3: it's using the school so it's limiting it so that we know it's specifically talking about a specific school.

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00:09:50.790 --> 00:10:06.540

Famis Florida3: and her might show up in one of those keywords so it uses the association between those keywords and the limiting keywords for your school your district, and then flag someone so that is an example of what we would capture hey if someone just says, I want to hurt someone.

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00:10:08.160 --> 00:10:17.670

Famis Florida3: That won't be captured there's no association with your school your district there's no way for us to know whether that's specific to anyone related to your district or school.

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00:10:18.870 --> 00:10:20.580

Famis Florida3: Any questions on that first one.

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00:10:23.220 --> 00:10:30.060

Famis Florida3: So, for the second one, it will capture if those keywords are mentioned within a specific GEO fence so that will be captured.

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00:10:30.660 --> 00:10:36.510

Famis Florida3: But if you're at home on your couch saying I hate everyone at a specific school, I want to harm someone at a specific school.

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00:10:36.750 --> 00:10:46.080

Famis Florida3: It may not necessarily be captured unless it's utilizing those keywords and its associated with your district in school, but if it's outside of our GEO fence we won't capture it.

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00:10:47.370 --> 00:10:48.330

Famis Florida3: Any questions.

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00:10:50.850 --> 00:10:57.960

Famis Florida3: Okay, so for the third item let's just say, for example, someone says one of those keywords on the perimeter I was school.

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00:10:58.830 --> 00:11:09.960

Famis Florida3: We will now be monitoring their chatter if there's any other threats once they moved away from the school, we would still be monitoring that once their flag because they're close to school mentioning something that's deemed a threat.

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00:11:10.260 --> 00:11:15.660

Famis Florida3: We will capture any other subsequent threats if they make it, because now we have flagged their identity.

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00:11:17.340 --> 00:11:23.040

Famis Florida3: OK, so those are This is how the tool works and that is the core of how it monitors.

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00:11:26.760 --> 00:11:41.100

Famis Florida3: notifications so like I was just asked, there are district contacts were designated who will receive notifications and i'll speak to this a little bit, because when we first started, we had everyone wanting to be a part of it, they all wanted to get alerts until the alerts came in.

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00:11:42.300 --> 00:11:51.960

Famis Florida3: There was a large number of alerts that came in like I said it's giving you the information based on keywords there's not a science to it it's basically doing it based based on the parameters of the query.

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00:11:52.260 --> 00:11:56.400

Famis Florida3: So it might find a little bit more may not be deemed a legitimate threat.

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00:11:56.670 --> 00:12:05.610

Famis Florida3: So what the department did was they teamed up with the vendor so that they could provide us with resources, who would be able to review those alerts as well to assist the district.

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00:12:05.940 --> 00:12:12.810

Famis Florida3: So if you get 1800 alerts the vendor is also reviewing and providing you the ones that they deem to be critical or urgent.

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00:12:13.110 --> 00:12:18.570

Famis Florida3: And then you still have the ability to review everything else but they're surfacing the ones that seem to be the highest priority.

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00:12:18.750 --> 00:12:27.450

Famis Florida3: Okay, so you still have access to everything you just getting a little bit of assistance from the vendor to help you to identify the ones that would potentially need to be escalated immediately.

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00:12:28.740 --> 00:12:36.420

Famis Florida3: Okay, so that is something new, we did that, within the last year because of the feedback we were receiving from the districts on the large amount of notifications, they were getting.

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00:12:38.790 --> 00:12:48.930

Famis Florida3: The State also receive these notifications if there are any social media alerts that come up it comes to the state, and we also make that available within the Florida school safety portal.

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00:12:49.950 --> 00:12:58.890

Famis Florida3: Okay, so there's district notifications that go out to you guys locally and then the State also receive state notifications that we utilize within the Florida school safety portal.

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00:13:03.480 --> 00:13:11.370

Famis Florida3: not sure if you guys can see that very clearly, but here's the distribution of the districts, who are actively participating in the social media monitoring tool to date.

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00:13:11.880 --> 00:13:15.750

Famis Florida3: Okay, so, as you can see it's not all of the district's, this is an optional tool.

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00:13:16.290 --> 00:13:27.090

Famis Florida3: I think it would be useful if those of you who have access to this tool to go ahead and to utilize it it's one extra tool available to the state, and it provides extra information as an assessment team Members if needed.

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00:13:27.600 --> 00:13:33.630

Famis Florida3: Okay, so I don't want you want to be alarmed there are 18,000 alerts across the state, but like I said.

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00:13:33.840 --> 00:13:42.300

Famis Florida3: These are just flagging things for the district to review doesn't mean that all of them are you know oh my gosh, we need to go, you know they're all being flagged to assist the districts.

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00:13:42.690 --> 00:13:54.900

Famis Florida3: So don't think that there's 18,000 threats in Florida right now that you know we're high level that we need to be concerned about these are what what is all the alerts that were generated based on those keywords and based on that GEO location.

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00:13:55.170 --> 00:14:04.080

Famis Florida3: And then take someone locally to take a look at the mentioned the social media monitor mentions and determine Is this something that is potentially a problem or threat locally.

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00:14:06.390 --> 00:14:12.390

Famis Florida3: So this is the distribution and, as you can see, the bulk of them work done, aside from general violence.

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00:14:14.730 --> 00:14:15.600

Famis Florida3: Any questions.

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00:14:27.870 --> 00:14:31.380

Famis Florida3: know they will allow you to add up to as many keywords as you would like.

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00:14:34.440 --> 00:14:35.700

Famis Florida3: Any additional questions.

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00:14:37.950 --> 00:14:40.530

Famis Florida3: Okay, so this slide is talking about what I just mentioned.



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00:14:41.190 --> 00:14:50.790

Famis Florida3: We did have the vendor pick up two additional resources to help us with the review of the alerts and so that's what this particular slide is showing is that they then do.

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00:14:51.450 --> 00:15:03.450

Famis Florida3: This process where they review the actual mentions the social media monitoring mentions, and they have a process where they basically escalate it depending on the tier of what they consider critical or urgent.

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00:15:04.260 --> 00:15:09.420

Famis Florida3: Right now, they have gun bomb and general violence flagged as tier one which is critical.

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00:15:10.170 --> 00:15:24.690

Famis Florida3: And they have bullying and mental health is tier two, which is considered urgent they basically notify the districts if they see any alerts or mentions that fall into this those categories and they try to get someone immediately on top of that alert.

101

00:15:30.630 --> 00:15:32.190

Famis Florida3: And so, that is a new feature again.

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00:15:34.170 --> 00:15:39.510

Famis Florida3: Any questions on social media monitoring tool before I move on to the Florida school safety portal.

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00:15:43.770 --> 00:15:49.800

Famis Florida3: OK, so the Florida school safety portal was a recommendation of the Marjorie stolen stolen Douglas Commission.

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00:15:50.340 --> 00:15:59.880

Famis Florida3: And the purpose of the Florida school safety portal was to provide local Threat Assessment Team Members with information on hand and if there was some sort of incident locally.

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00:16:00.300 --> 00:16:03.090

Famis Florida3: Or if someone was deemed a threat to themselves or to others.

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00:16:03.450 --> 00:16:12.510

Famis Florida3: It would allow them and all of the different Threat Assessment Team members an opportunity to review information available for the students so we'll talk about that in just a little bit.

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00:16:13.080 --> 00:16:19.200

Famis Florida3: For those of you who are not familiar Threat Assessment Team members consist of education, an education team Member.

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00:16:19.710 --> 00:16:26.490

Famis Florida3: and mental health team Member a law enforcement team Member, so there are multiple TEAM members that are part of the threat assessment team.

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00:16:26.880 --> 00:16:35.070

Famis Florida3: And so the purpose of this tool is to help them work together to facilitate and utilize this information, for whatever their needs are or their Threat Assessment plan.

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00:16:39.420 --> 00:16:45.900

Famis Florida3: So what is the purpose of the Florida school safety portal I kind of just basically gave you a high level overview but it's to promote school safety.

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00:16:46.500 --> 00:16:54.120

Famis Florida3: And it's supposed to help with the coordination between different entities, we usually you know see people go to law enforcement or go to the mental health.

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00:16:54.750 --> 00:17:01.740

Famis Florida3: point of contact, but this is supposed to help them come together to work together to look at the information that's available to make a determination locally.

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00:17:02.370 --> 00:17:07.140

Famis Florida3: Okay, so if you are an authorized user of the Florida school safety portal.

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00:17:07.650 --> 00:17:22.830

Famis Florida3: You have access to education, data which is assessed it's the school environmental safety incident reporting data, I am the person who refreshes that data for the portal there's also Florida information available for suspicious activity reporting.

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00:17:24.000 --> 00:17:32.130

Famis Florida3: It includes the social media monitoring data that I just mentioned to you guys the statewide notifications that we receive become a part of this portal as a data point.

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00:17:33.270 --> 00:17:41.040

Famis Florida3: We receive information from the Florida department of children and families for baker act, we have a rack data available in the system as well.

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00:17:41.520 --> 00:17:54.960

Famis Florida3: And lastly, the Florida department of law enforcement, they provide us with links and you have to be a law enforcement officer to be able to access those links so even though it's available within the site only law enforcement can get to this information.

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00:17:56.070 --> 00:17:59.160

Famis Florida3: So those are our data sources any questions on the data sources.

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00:18:01.260 --> 00:18:02.610

Famis Florida3: Okay, so far, so good.

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00:18:04.440 --> 00:18:07.350

Famis Florida3: Alright, so here's just a visual representation of those sources.

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00:18:07.830 --> 00:18:15.090

Famis Florida3: And so, as you can see, you have the educational information we have the the four to five Florida suspicious activity reporting, as I mentioned.

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00:18:15.480 --> 00:18:23.760

Famis Florida3: As well as the social media monitoring data, the DCS baker act information and the law enforcement information so one thing I do want to mention.

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00:18:24.000 --> 00:18:28.680

Famis Florida3: Is that this system doesn't sit on all this data it's not compiled in one central database.

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00:18:28.920 --> 00:18:36.870

Famis Florida3: What we actually have is a window into each one of these data sets it's a little bit safer we're not housing all of the students information in one place.

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00:18:37.260 --> 00:18:47.640

Famis Florida3: we're actually looking at their data from each of these particular data sources, it gives us a window temporarily to be able to pull it in for our need, and then they can go back and reside in this original source.

126

00:18:48.450 --> 00:18:55.470

Famis Florida3: That is really great because each one of these data sources can protect the data in whatever form or fashion that is appropriate for that data.

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00:18:55.950 --> 00:19:11.550

Famis Florida3: And so, that is how we utilize the system we have windows into these data points it's not actually being fed from these data, the data sets does anyone have any questions on that one, I know I get questions on that quite often, but hopefully you guys feel good about that one.

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00:19:13.980 --> 00:19:14.130

Okay.

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00:19:19.080 --> 00:19:25.140

Famis Florida3: So just a couple of quick bullets, so the focus was Thank you portal provides real time access to information.

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00:19:25.680 --> 00:19:31.110

Famis Florida3: Of course, so you know right now is not refreshed frequently it's based on the survey.

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00:19:31.440 --> 00:19:44.400

Famis Florida3: which we are planning on increasing to monthly so when we get those monthly data sets it will be available within the Florida school safety portal, I know Steve and Andre talked about that yesterday and that's where the information will be utilized within the portal.

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00:19:46.590 --> 00:19:56.130

Famis Florida3: Only users, that are authorized to access criminal justice information will be able to get to that and that's what I must basically mentioned will have links, but if you're not a law enforcement officer you can't get to them.

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00:19:57.360 --> 00:20:05.610

Famis Florida3: Okay, we only temporarily display the information when you search in the portal and i'll show you guys some screens, so you get an idea of what the portal looks like.

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00:20:05.970 --> 00:20:16.590

Famis Florida3: But when you search in the portal, it will only be temporarily available that information we're trying to avoid people searching stepping away, leaving the information on screen that type of information that we are looking at.

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00:20:16.830 --> 00:20:30.810

Famis Florida3: Is not information that should be shared, or you know someone walking by and just flips at it, so what what happens is it makes it available and then after 30 minutes, the screen will expire, and it will log you out okay that's a security mechanism.

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00:20:32.010 --> 00:20:39.750

Famis Florida3: authorized users will not be able to download or store information it's solely for your ability to review and discuss with your good assessment teams.

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00:20:42.210 --> 00:20:57.360

Famis Florida3: The access is is governed by applicable state and federal laws, of course, we are working with ccf information baker act information educational information, law enforcement data all of those laws federal and state are still in place even with this portal.

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00:20:59.370 --> 00:21:13.980

Famis Florida3: And the Threat Assessment Team must undergo a number of steps to get access into the system so that's where my team, and I, we really are the source that helps, with the support of that application getting you access to that application, that is the role of my team.

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00:21:15.360 --> 00:21:17.790

Famis Florida3: So let me just run you through what we asked upside.

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00:21:22.890 --> 00:21:27.780

Famis Florida3: know, none of this information can be extrapolated from the system it's all for viewing purposes only.

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00:21:29.040 --> 00:21:42.270

Famis Florida3: and her question was can they print and I said no, we cannot print cannot download The purpose of this, this is just for you all to be able to view and discuss Assessment Team members any additional questions.

142

00:21:45.630 --> 00:21:53.640

Famis Florida3: So let's talk through the authorization process, this is where people get really tripped up but it's a really straightforward process once you understand the pieces and what.

143

00:21:54.240 --> 00:22:00.180

Famis Florida3: We need it goes really smoothly, but i've had districts, have a lot of trouble with this authorization process, so I figured i'd walk through it.

144

00:22:00.450 --> 00:22:11.070

Famis Florida3: and get you guys up to speed on how it works, so you all have any interaction with the people who will be doing this process or if it will be you, you have some context, on how to get access to the application okay.

145

00:22:12.000 --> 00:22:26.130



Famis Florida3: So, first we require a district agreement the superintendent must sign an agreement saying yes, I would like my district to participate in before the school safety portal OK, so the superintendent superintendent is required to submit a district agreement.

146

00:22:27.360 --> 00:22:44.880

Famis Florida3: And next we have an individual agreement the Threat Assessment Team Member themselves must complete this form this agreement that is the user of the system okay so that's the second level of agreements that we have one for the superintendent one for the Threat Assessment Team Member.

147

00:22:46.980 --> 00:23:01.560

Famis Florida3: The next item is security awareness training every single user of this application This system must take the security awareness training that the deal we offers every year it's an annual training and it has to be renewed or you will lose your access to the system.

148

00:23:03.450 --> 00:23:09.630

Famis Florida3: And then, lastly, whoever your local single sign on administrators must give you the roles in the application.

149

00:23:10.050 --> 00:23:16.350

Famis Florida3: So on the individual forum, we asked you what is the role that you would have when you access the system are you going to be an education user.

150

00:23:16.650 --> 00:23:28.920

Famis Florida3: Are you going to be a law enforcement user mental health user if you indicate your mental health user your single sign on role should indicate that your mental health user if those don't align, we cannot allow you access into the application.

151

00:23:31.560 --> 00:23:32.460

Famis Florida3: Any questions.

152

00:23:35.070 --> 00:23:47.520

Famis Florida3: So the agents review access to this portal daily twice a day we're reviewing to see if anyone has submitted a request it, we do have to do reviews of the agreements to make sure they meet the standard before we can approve.

153

00:23:47.820 --> 00:23:53.370

Famis Florida3: The usage into the system or the access into the system, and so we have agents looking at this twice a day.

154

00:23:54.540 --> 00:24:05.820

Famis Florida3: We asked that the users complete all of the forums and their entirety or it will be denied Okay, I personally and the denier if therefore not completed denied.

155

00:24:06.930 --> 00:24:08.610

Famis Florida3: And so that comes up quite a bit.

156

00:24:09.630 --> 00:24:17.790

Famis Florida3: Agreement changes must be reviewed and approved by General counsel, we have had some districts that said hey we want to tweak this particular verbiage, and that agreement.

157

00:24:18.420 --> 00:24:24.930

Famis Florida3: that's fine, it has to go through our general counsel and once it's approved, we can go ahead and return it back to you guys as an approved agreement.

158

00:24:26.460 --> 00:24:33.900

Famis Florida3: Right and then we have some of the roles which are district administrators district administrators can assist with this process, they can upload those.

159

00:24:34.200 --> 00:24:38.820

Famis Florida3: forms they can help with the approval process, but they will not have access into the system.

160

00:24:39.120 --> 00:24:50.490

Famis Florida3: So each district i've had districts larger districts designate an administrator locally that can help people upload forms and help with the approval process but don't necessarily need access to the application.

161

00:24:51.780 --> 00:24:52.890

Famis Florida3: Any questions.

162

00:24:57.390 --> 00:25:05.520

Famis Florida3: So this is just a visual representation of what I just mentioned, the different levels of approval needed to get into the application So the first thing those agreements that I mentioned.

163

00:25:05.940 --> 00:25:15.600

Famis Florida3: The online training and then Lastly, the access to the portal, so we have the two agreements, the district agreement and the individual agreement i'm just reiterating so we're all on the same page.

164

00:25:16.230 --> 00:25:23.340

Famis Florida3: superintendent needs to do the district agreement that Threat Assessment Team Member needs to do the individual agreement, and then we have the training.

165

00:25:23.700 --> 00:25:34.860

Famis Florida3: And then the roles, I know it sounds like a lot, but it really is it's pretty straightforward we've had large districts with hundreds of Members get this done pretty quickly once they understood what the process entails.

166

00:25:42.330 --> 00:25:46.560

Famis Florida3: here's just an overview of the authorizations as of maybe two weeks ago.

167

00:25:47.820 --> 00:25:48.270

Famis Florida3: Yes.

168

00:25:51.870 --> 00:25:56.070

Famis Florida3: Great question, so the question was how long does it take for us to approve the access.

169

00:25:56.760 --> 00:26:03.900

Famis Florida3: We have realized looking at this twice daily so if everything is where we need it to be, it would be within the day I would say no more than two days.

170

00:26:04.530 --> 00:26:13.290

Famis Florida3: But we do have a lot of people who do not fill out the forms completely, we have a lot of people who don't have the roles we have people that don't have the training completed.

171

00:26:13.560 --> 00:26:19.710

Famis Florida3: So I can't make any promises for those scenarios, but if everything is where it needs to be it's usually a day or two.

172

00:26:29.880 --> 00:26:30.180

Famis Florida3: Right.

173

00:26:43.770 --> 00:26:46.830

Famis Florida3: yeah yes, so the question was for the larger districts.

174

00:26:47.460 --> 00:26:56.130

Famis Florida3: How do we know who our users are we have people who have designees within the district so they'll contact us and say i'm the school safety specialist for so and so district.

175

00:26:56.430 --> 00:27:07.980

Famis Florida3: Is there any way for me to find out how many users, we have absolutely that's something we can provide our email addresses fl safety portal at fl d.org i'll say it again.

176

00:27:08.490 --> 00:27:18.480

Famis Florida3: fl safety portal at fl d.org if you reach out to that mailbox some will we will be able to assist you with that information.

177

00:27:23.340 --> 00:27:25.980

Famis Florida3: So that when we're talking, can you pass the MIC turn really quick i'm sorry.

178

00:27:34.080 --> 00:27:42.720

Famis Florida3: Oh good question um so we don't accept the user agreement to via email, they have to be uploaded there's an authorization process where you have to upload the form.

179

00:27:43.290 --> 00:27:55.320

Famis Florida3: So there once you reach out to us if you need to reach out to us, for any reason, you can email us to ask us, the process will send you over something to tell you, these other steps, but we upload We ask that you upload the agreements, he had single sign on.

180

00:27:56.550 --> 00:28:02.010

Famis Florida3: there's a single sign on portal, when you have access to the fs SP and it'll allow you to upload your ugliness.

181

00:28:04.620 --> 00:28:04.980

Famis Florida3: Yes.

182

00:28:09.780 --> 00:28:17.580

Famis Florida3: Great question, so the training security awareness training does need to be done annually, and so does the district agreement and that's the superintendent's responsibility.

183

00:28:19.710 --> 00:28:23.730

Famis Florida3: They would stay approved yeah as long as they take the training each year they stay approved.

184

00:28:27.600 --> 00:28:32.190

Famis Florida3: Yes, you can it should align with the threat assessment your role on the team yes.

185

00:28:33.210 --> 00:28:33.480

And this.

186

00:28:40.680 --> 00:28:41.910

Famis Florida3: sounds like.

187

00:28:47.790 --> 00:28:48.360

Famis Florida3: Okay.

188

00:28:57.150 --> 00:29:02.610

Famis Florida3: So there are agreements with each one of these entities, but for law enforcement, they have access to.

189

00:29:03.150 --> 00:29:09.570

Famis Florida3: tools that they already have access to now it's just a centralized way of getting all the Threat Assessment Team Members to be able to collaborate.

190

00:29:09.900 --> 00:29:14.460

Famis Florida3: So the law enforcement officers will only have access to things they already have access to through this.

191

00:29:15.180 --> 00:29:24.000

Famis Florida3: So they want it to be getting information from some other data source and disseminating it or using it for intelligence purposes, this is solely they have access to the links.

192

00:29:24.270 --> 00:29:31.710

Famis Florida3: That they currently have access to but it's more so to help them facilitate that communication as an assessment team Members if something occurs together.

193

00:29:32.880 --> 00:29:35.640

Famis Florida3: So many of the law enforcement say we have access to this yes.

194

00:29:36.210 --> 00:29:41.580

Famis Florida3: Do the FDA even want it for you all to have access together when you all come to do a threat assessment plan.

195

00:29:41.790 --> 00:29:49.740



Famis Florida3: You all can all sit together and you all have access to these individual pieces in a centralized location, so they wouldn't be accessing anything that they don't currently have access to.

196

00:29:51.900 --> 00:29:52.920

Famis Florida3: Any other questions.

197

00:29:55.740 --> 00:30:12.420

Famis Florida3: Great questions guys so right now, as you can see, the bulk of our users are approved, we do have some denials, we work with those denials regularly and then the remainder of them are new users and those that are pending approvals, so that is a distribution as of maybe two weeks ago.

198

00:30:15.120 --> 00:30:23.310

Famis Florida3: The reason for denial would be that they didn't take the training that's required for them to get access to the system another reason would be that their forums aren't filled out 100%.

199

00:30:24.540 --> 00:30:31.830

Famis Florida3: missing a lot of signatures, and it could be any any number of reasons, if they don't meet all for those requirements, they will be, they will get a denial.

200

00:30:39.360 --> 00:30:46.410

Famis Florida3: And just this is a breakdown by district, you might not be able to see it too clearly, but if you have a copy of the presentation it'll give you a breakdown of the numbers.

201

00:30:46.740 --> 00:31:00.060

Famis Florida3: of how many are new users, how many are pending access and we have that broken down by each district that's participating again just like social media monitoring tool, the Florida school safety portal is an optional tool.

202

00:31:00.450 --> 00:31:04.140

Famis Florida3: We suggest that people use it locally, but it is optional it's not required.

203

00:31:07.080 --> 00:31:07.200

We.

204

00:31:09.510 --> 00:31:17.250

Famis Florida3: want to provide a quick high level overview of the districts that aren't participating in the event that you are one of those districts and you would like to participate.

205

00:31:17.940 --> 00:31:26.040

Famis Florida3: So we are giving you the distribution, so that you could take a quick look if you're in one of those districts and you think you are interested feel free to participate.

206

00:31:28.710 --> 00:31:42.870

Famis Florida3: Now let's take a quick look at the application or the system i'll show you guys a couple of the screens this this one is really straightforward I know people want to get in they want to see it, what is it look like what does it do, and they get in there, like oh okay.

207

00:31:44.160 --> 00:31:58.410

Famis Florida3: So it's really straightforward so first we start off with a disclaimer on the disclaimer basically talks to you all about what your expectations are within the system, you cannot move past this page until you scroll through the entire disclaimer okay.

208

00:32:01.020 --> 00:32:12.420

Famis Florida3: This is a glimpse of the search screen, this is the primary functionality of the fs SP, you have the search screen, which allows you to enter a student's name first and last their date of birth.

209

00:32:12.810 --> 00:32:22.710

Famis Florida3: Any identifiers that you might have, and then it will provide you with some sort of matching it'll show like a pop up to say how many matches it found for each one of these data sources.

210

00:32:23.100 --> 00:32:33.960

Famis Florida3: Depending on what you have access to that's what results, you will get back so if you're an education user and you only have access to educational information, the search results will only pull back educational information.

211

00:32:34.650 --> 00:32:43.110

Famis Florida3: If you're an education and mental health user than if you do a search it'll pull back education, information, as well as mental health information from baker act for bcf i'm sorry.

212

00:32:52.620 --> 00:33:02.880

Famis Florida3: The question was is the access determined by the ssl level or is it just from invite me it's determined by your local ssl agent, and it should align with your role in the threat assessment team.

213

00:33:14.820 --> 00:33:25.650

Famis Florida3: Correct so we have approval supervisor approval, so if they sign the form and they decide to use it for something else that is outside of the authorization of what they're supposed to be doing in the system.

214

00:33:28.200 --> 00:33:29.040

Famis Florida3: Any questions.

215

00:33:31.290 --> 00:33:39.570

Famis Florida3: So this is literally the search screen, you can see, the data connections on the side, it shows you, you have a connection to sensor data to bake to the Baker act information.

216

00:33:39.990 --> 00:33:50.400

Famis Florida3: And to fortify Florida, so you can see your connections on the side, depending on your user access this is literally what the screen looks like this is the bulk of the functionality within the Florida school safety portal.

217

00:33:50.850 --> 00:33:58.170

Famis Florida3: You put in the name you put in the date of birth, the identifiers and it'll tell you whether it has some some pieces of information available for you.

218

00:33:58.860 --> 00:34:09.750

Famis Florida3: That is essentially the bulk of the system on the side, it gives you some keywords It shows you whether it found it that person associated with an alert potentially So if you see on the side there's like a little red box.

219

00:34:10.050 --> 00:34:22.710

Famis Florida3: it's basically saying, maybe we found the student, but we found them associated with gun and we found them in the four to five for the data set it gives you some pointers to help you to see where the students information was found and what was found for that student.

220

00:34:24.510 --> 00:34:25.950

Famis Florida3: Any questions on this screen.

221

00:34:32.520 --> 00:34:38.070

Famis Florida3: This is an example of the search results so as you can see, when I went in as this user I had all the rules.

222

00:34:38.340 --> 00:34:44.430

Famis Florida3: And when I searched for that person I found education, information from assessor and I also found four to five Florida information.

223

00:34:44.730 --> 00:34:51.360

Famis Florida3: And I saw I think I see a result from social media monitoring those colors let you know the confidence of that match.

224

00:34:52.020 --> 00:35:02.910

Famis Florida3: Okay, so if you see an orange match that means it's a higher score, we found it at a tighter we found most of the elements we found that name, we found that ID it looks like that person so that's the matching confidence.

225

00:35:03.510 --> 00:35:10.260

Famis Florida3: If you see a match, but you don't see a highlight in a color it means we found some nuggets or pieces of that information it just not overwhelmingly.

226

00:35:10.560 --> 00:35:22.050

Famis Florida3: seeming to be that person so they're saying that they found someone that's a candidate that might meet your criteria but we're not 100% sure if it's that person, so those colors kind of indicate the confidence level of that match.

227

00:35:23.190 --> 00:35:28.110

Famis Florida3: Okay, so that's what screen looks like basically provide you with information from each data set.

228

00:35:31.770 --> 00:35:34.800

Famis Florida3: And then, law enforcement, so for law enforcement there's not a search.

229

00:35:35.340 --> 00:35:45.390

Famis Florida3: we're not searching law enforcement data we're not allowing you to search law enforcement data we're giving them the link to be able to log into one of these existing law enforcement sites to then begin your search.

230

00:35:45.750 --> 00:35:51.570

Famis Florida3: Okay, so not anyone can just log in and start searching the law enforcement databases it's not happening.

231

00:35:52.710 --> 00:35:54.630

Famis Florida3: You have to have access to that information.

232

00:35:59.760 --> 00:36:11.310

Famis Florida3: Cyber Security, so there are safeguards in place for all of this information that's why we have those layers of approvals to get into the application that's why we implement things like only having the data available for 30 minutes.

233

00:36:11.760 --> 00:36:21.330

Famis Florida3: We want to make sure that the system is really secure because it's type of information that is housed within this system, not necessarily house with that you have the ability to review through this application.

234

00:36:22.110 --> 00:36:27.720

Famis Florida3: So, every effort has been made to put preventative measures in place to ensure that the data is protected.

235

00:36:29.190 --> 00:36:34.200

Famis Florida3: Again, its role based authentication so depending on your role that dictates what you will see.

236

00:36:35.580 --> 00:36:38.280

Famis Florida3: and your role should align with your role in the threat assessment team.

237

00:36:39.660 --> 00:36:51.300

Famis Florida3: And lastly, was a really big thing for the data sources tank would that disclaimer so that everyone is aware, on entry into the system what your responsibility is, as you know, someone accessing student information.

238

00:36:55.110 --> 00:37:02.460

Famis Florida3: And that covers it, that is a social media monitoring tool and the Florida school safety portal does anyone have any additional questions.

239

00:37:13.710 --> 00:37:20.130

Famis Florida3: I know there's been conversation about that I know the office of safe schools, has been talking through some things that they may want to do to this system.

240

00:37:20.400 --> 00:37:26.190

Famis Florida3: And i'm not 100% sure if that's one of the ones that they will implement, but there has been conversation around it, and I know that has come up.

241

00:37:48.900 --> 00:37:49.980

Famis Florida3: series, or what have you.

242

00:37:54.030 --> 00:37:55.950

Famis Florida3: So if they don't want to participate.

243

00:37:56.640 --> 00:38:04.530

Famis Florida3: Then they won't be you know participating in the system, but they do still have access to all of this information, so the fss P, is not the only place that they'll be able to access it.



244

00:38:04.710 --> 00:38:13.350

Famis Florida3: So you know if they don't decide they want to participate in the Florida school safety portal they'll still have access to those links and for the second part of your question, it was that you guys don't govern their.

245

00:38:14.070 --> 00:38:16.920

Famis Florida3: bill you don't have the ability to govern whether they can participate or not.

246

00:38:25.260 --> 00:38:33.360

Famis Florida3: Right and that has come up also quite a bit, and so what we say, is we refer to those local Threat Assessment teams determine how they would like to handle that.

247

00:38:33.810 --> 00:38:44.130

Famis Florida3: um it's really all specific to the district we don't have any guidance on how to you know handle the release of information so that's, all I can really speak to on that one.

248

00:38:47.100 --> 00:38:48.510

Famis Florida3: Any other questions.

249

00:38:50.700 --> 00:38:52.080

Famis Florida3: All right, thank you guys.