



CROWDSTRIKE

CYBERSECURITY LESSONS LEARNED

Understanding the K-12 Threat Landscape

Jeff Worthington

Quick Bio



JEFF WORTHINGTON

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CROWDSTRIKE INDUSTRY BUSINESS UNIT

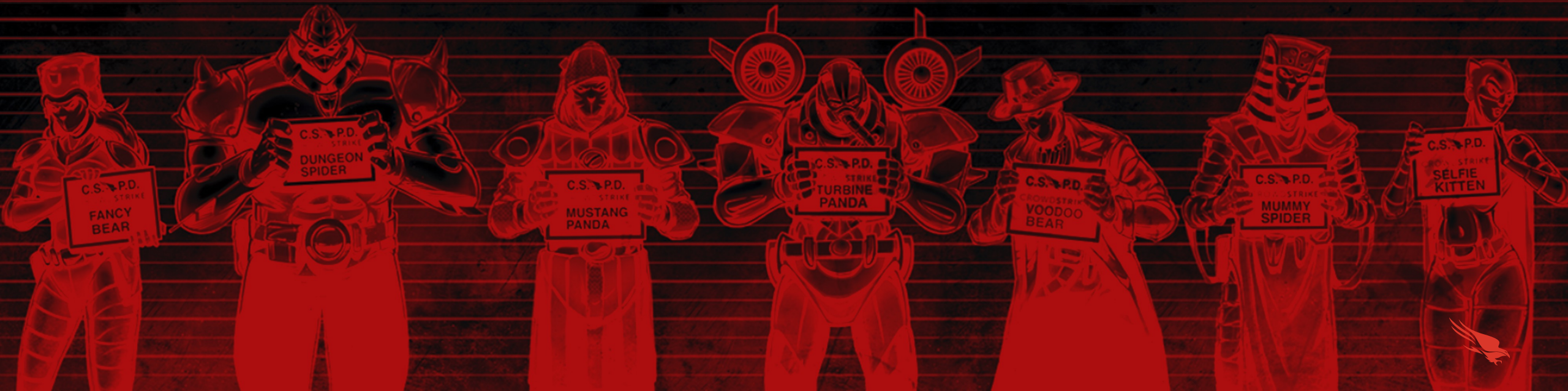
Jeff Worthington is a member of a unit within CrowdStrike that provides strategic advisory services related to enterprise cybersecurity solutions. Jeff has spent 30 years in the Department of Defense running IT programs and leading our Nation's Service Members in Joint and Special Operations Units as well as two White House Administrations.

Just prior to joining CrowdStrike, he most recently served as the CIO for Joint Special Operations Command at Fort Bragg, NC.



AGENDA

- SECURITY THEMES
- THE ADVERSARY OPERATIONS LIFECYCLE
- E-CRIME REVIEW
- THE WAY FORWARD





SECURITY

Hackers are leaking children's data – and there's little parents can do

NBC News collected and analyzed school files from dark web pages and found they're littered with personal information of children.

Growing number of Indiana school districts victims of cyberattacks

Incidents costly to taxpayers and put your child's information at risk

Ransomware actor pressures school district by emailing parents

Parents in the Allen, Texas, Independent School District received an email threatening the release of stolen data. An analyst called it a "a shift in tactics and escalation."

BY BENJAMIN FREED • OCTOBER 6, 2021

LOCAL NEWS

Little Rock School District gives update on response to network security incident

by: John Kushmaul
Posted: Dec 15, 2022 / 09:29 PM CST
Updated: Dec 15, 2022 / 09:29 PM CST



TWIN CITIES NEWS >

Hackers post more stolen Minneapolis Public School data to dark web



BY WCCO STAFF, CAROLINE CUMMINGS, JONAH KAPLAN
UPDATED ON: MARCH 17, 2023 / 10:53 PM / CBS MINNESOTA



The cyber attack cost the school system about \$10 million, a report says.

By [Luke Barr](#)
January 25, 2023, 6:38 PM



SECURITY

Criminal hackers targeting K-12 schools, U.S. government warns

The alert comes after the Los Angeles Unified School District, one of the largest school districts in the U.S., announced late Monday evening that it had been hit by ransomware.

Swansea Public Schools canceled on Wednesday after cyber attack



[Audrey Cooney](#)
The Herald News

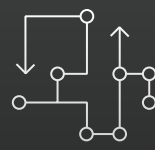
Published 5:21 p.m. ET Jan. 3, 2023



Today's Security Themes



**Attack
Sophistication**



**Innovation &
Simplification**

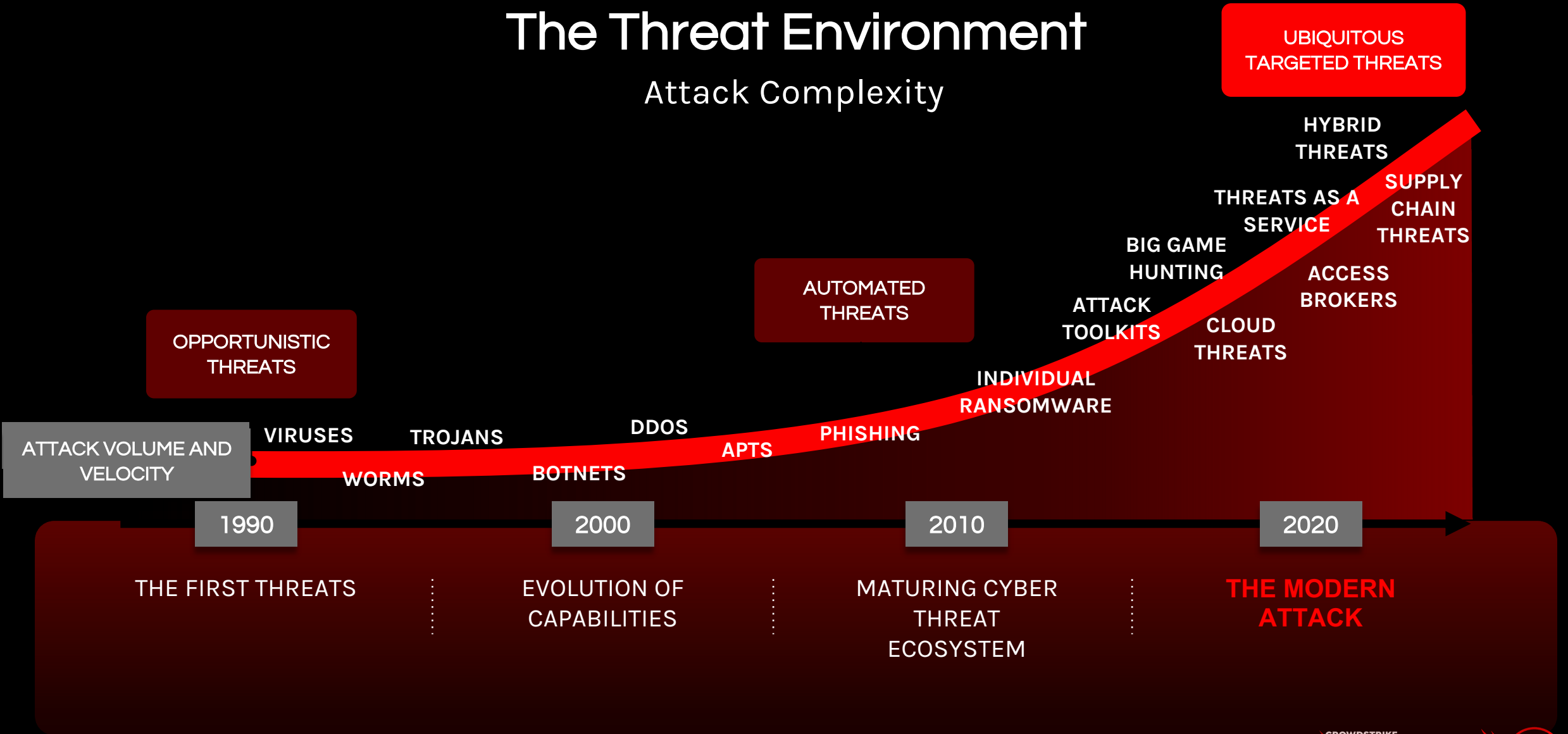


**Skill
Shortages**



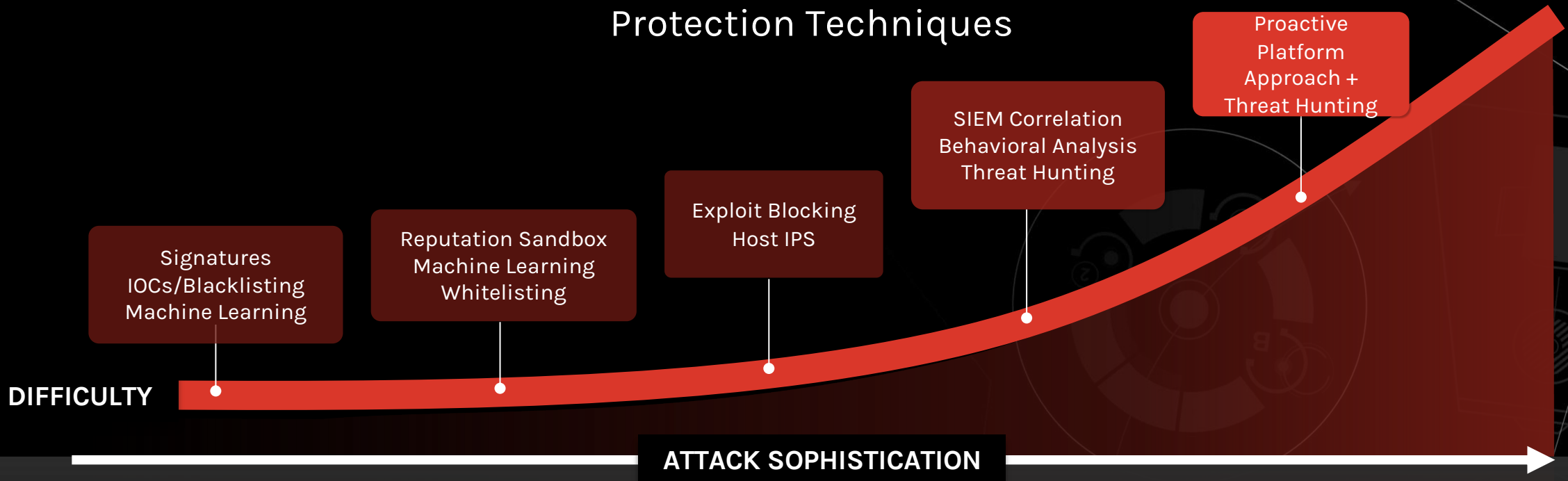
The Threat Environment

Attack Complexity



The Threat Environment

Protection Techniques



FILE BASED MALWARE

Malware Zero-Day Malware

FILELESS AND EXPLOITS

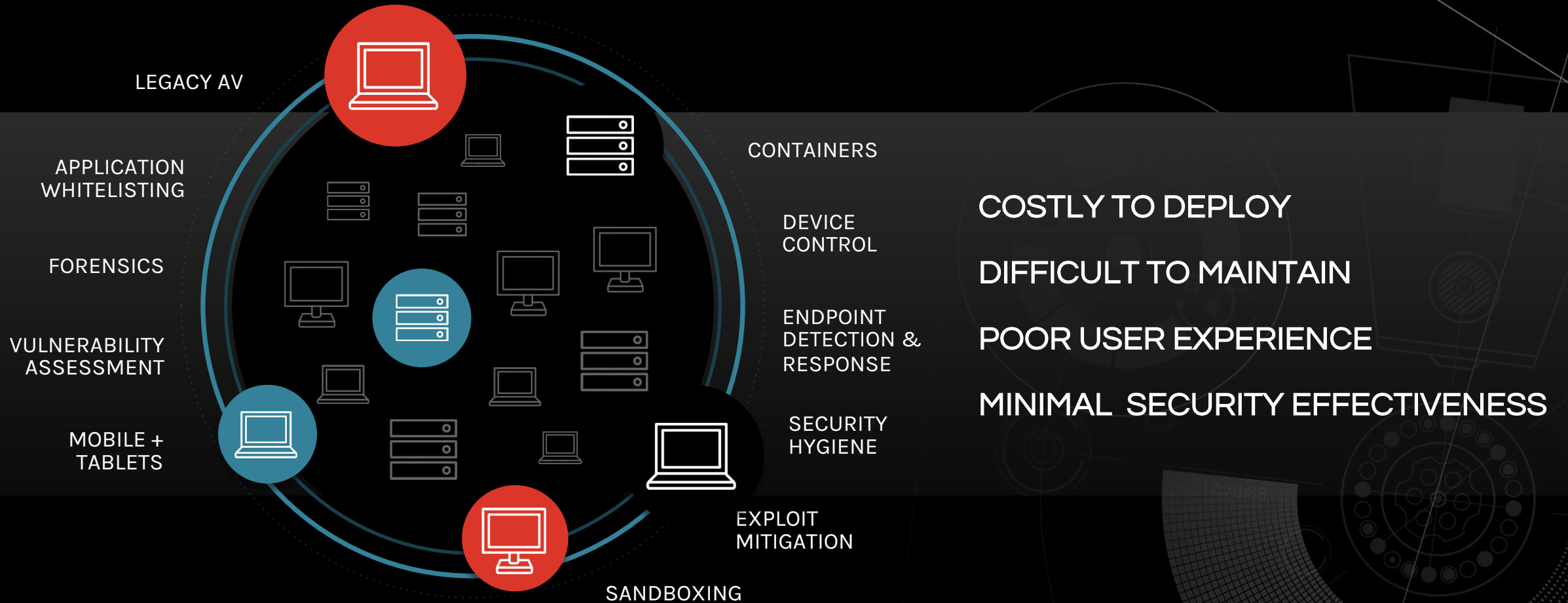
Exploitation of vulnerabilities Zero-Day Malware Credential Theft

LIVE ATTACKER/INSIDER

Living off the land Hands-on keyboard



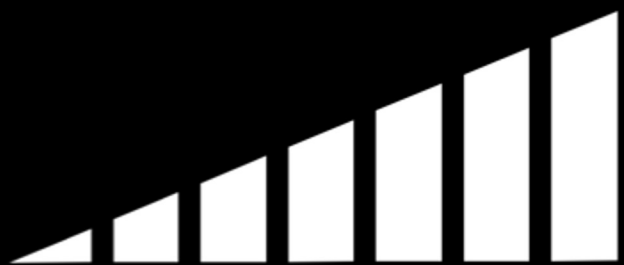
Solution Complexity



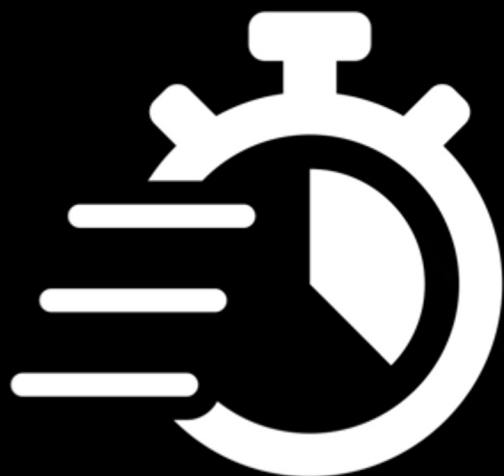
The Adversary

What's Changed

THREE PRIMARY METRICS FOR MEASURING THE ADVERSARY



Volume



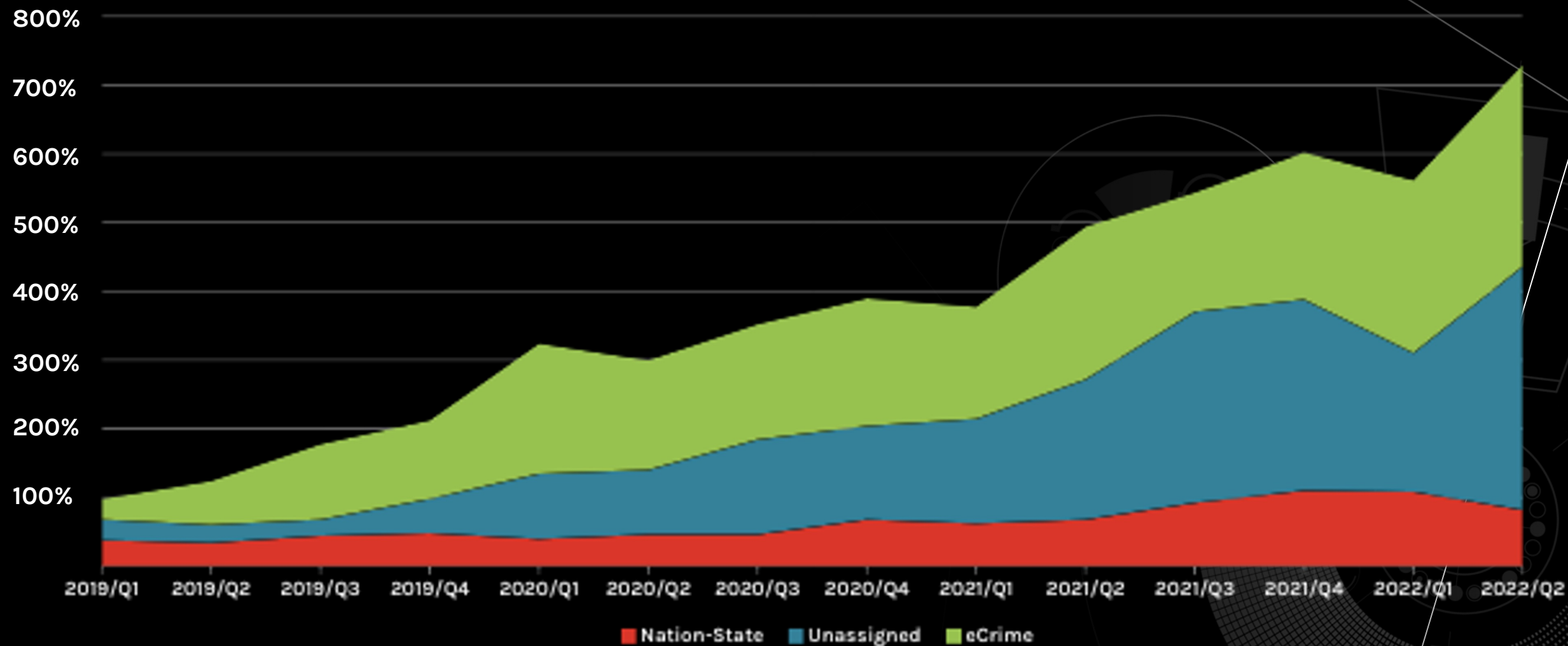
Speed



Sophistication



CrowdStrike Distinct & Sophisticated Intrusion Telemetry



eCrime Adversary Average Breakout Time

2018



9H 42M



2022



1H 24M



2023 Global Threat Report Top Findings

Top industries targeted by interactive intrusion activity included tech, telecom, healthcare, manufacturing and academia

1 hr and 24 minutes, average eCrime adversary breakout time

200+ adversaries tracked, 33 new

112% increase in access broker activity

50% increase in interactive intrusion, hands on keyboard activity

71% of attacks were malware-free



CRIMINAL

Alchemist Spider
Aviator Spider
Bitwise Spider
Carbon Spider
Chariot Spider
Clockwork Spider
Cyborg Spider
Doppel Spider
Feral Spider
Graceful Spider
Hidden Spider
Hive Spider
Indrik Spider
Knockout Spider
Lunar Spider
Mallard Spider
Mummy Spider
Narwhal Spider
Night Spider
Outbreak Spider
Outlaw Spider
Percussion Spider
Pinchy Spider
Prophet Spider
Salty Spider
Samba Spider
Scully Spider
Slippy Spider

CHINA

Aquatic Panda
Circuit Panda
Emissary Panda
Karma Panda
Kryptonite Panda
Mustang Panda
Octane Panda
Pirate Panda
Puzzle Panda
Shattered Panda
Sunrise Panda
Vixen Panda
Wicked Panda

NORTH KOREA

Labyrinth Chollima
Ricochet Chollima
Silent Chollima
Stardust Chollima
Velvet Chollima

IRAN

Charming Kitten
Chrono Kitten
Haywire Kitten
Imperial Kitten
Nemesis Kitten
Pioneer Kitten
Refined Kitten
Spectral Kitten
Static Kitten
Tracer Kitten

INDIA

Hazy Tiger
Quilted Tiger
Razor Tiger
Viceroy Tiger

PAKISTAN

Mythic Leopard
Fringe Leopard

RUSSIA

Berserk Bear
Cozy Bear
Ember Bear
Fancy Bear
Primitive Bear
Venomous Bear
Voodoo Bear

VIETNAM

Ocean Buffalo

SOUTH KOREA

Shadow Crane

SYRIA

Deadeye Hawk

COLOMBIA

Galactic Ocelot

TURKEY

Cosmic Wolf

ACTIVIST

Curious Jackal
Frontline Jackal
Intrepid Jackal
Partisan Jackal
Regal Jackal
Renegade Jackal

Global Threat Landscape

Education Sector - Adversary Motivations



Nation State

7



eCrime

13



Hacktivist

2

EDUCATION SECTOR -- NATION STATE TRENDS



CHINA



DPRK (North Korea)



RUSSIA



IRAN

1

4

2

0

Detections attributed to 3 actors



13

Sandbox reports attributed to 5 actors



22

Vulnerabilities attributed to 20 actors



4,342

Sort by last active ▼



Seen in your environment

509 2 1

Actors LABYRINTH CHOLLIMA [See more about LABYRINTH CHOLLIMA](#)

Last active	Status	Origin
Apr 2023	Active	North Korea, East Asia
Intel reports	Target industries	Target countries
385	22	30
Actor type	Motivation	
Targeted	State-Sponsored	

Community identifiers
APT-C-26, Zinc, UNC2970, UNC577, UNC4736, HIDDEN COBRA, BeagleBoyz, Lazarus Group, Black Artemis, T...



Seen in your environment

176 0 0

Actors MALLARD SPIDER [See more about MALLARD SPIDER](#)

Last active	Status	Origin
Apr 2023	Active	Russian Federation, Eastern Europe
Intel reports	Target industries	Target countries
149	23	13
Actor type	Motivation	
eCrime	Criminal	

Community identifiers
GOLD LAGOON, Qakbot, QBot, Quakbot, QakBot, PinkSlip



Seen in your environment

176 0 0

Actors VICE SPIDER [See more about VICE SPIDER](#)

Last active	Status	Origin
Apr 2023	Active	Unknown
Intel reports	Target industries	Target countries
79	12	16
Actor type	Motivation	
eCrime	Criminal	

Community identifiers
Vice Society, DEV-0832



Seen in your environment

2 0 0

Actors ALPHA SPIDER [See more about ALPHA SPIDER](#)

Last active	Status	Origin
Apr 2023	Active	Unknown
Intel reports	Target industries	Target countries
92	30	37
Actor type	Motivation	
eCrime	Criminal	

Community identifiers
ALPHV, BlackCat, NOBERUS



Seen in your environment

6 2 3

Actors BITWISE SPIDER [See more about BITWISE SPIDER](#)

Last active	Status	Origin
Apr 2023	Active	Unknown
Intel reports	Target industries	Target countries
306	35	74
Actor type	Motivation	
eCrime	Criminal	

Community identifiers
LockBitSupp, StealBit, LockBit



Seen in your environment

1 0 0

Actors GRACEFUL SPIDER [See more about GRACEFUL SPIDER](#)

Last active	Status	Origin
Apr 2023	Active	Russian Federation, Eastern Europe
Intel reports	Target industries	Target countries
177	35	35
Actor type	Motivation	
eCrime	Criminal	

Community identifiers
FIN11



The Adversary Operations Lifecycle

How Advanced Adversaries Engage in Operations

1 Services



Access brokers



Hardware for sale



Phishing kits



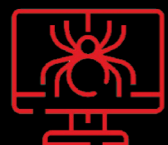
Ransomware



Credit/debit card testing services



Loaders



Malware packing services



Hosting & infrastructure



Webinject kits



DDoS attack tools



Anonymity and encryption



Crime-as-a-Service



Counter anti-virus service/checkers



Recruiting for criminal groups

eCrime enabling capabilities

2 Distribution



Social network and instant message spam



Exploit kit development



Spam email distribution



Purchasing traffic and/or traffic distribution systems (TDS)

Vehicles delivering capabilities to victims

The Criminal Ecosystem

3 Monetization

Methods to capitalize on successfully executed capabilities



Dump shops



Collection and sale of payment card information



Money laundering



Ransom payments & extortion



Money mule and cashing services



Reshipping fraud networks



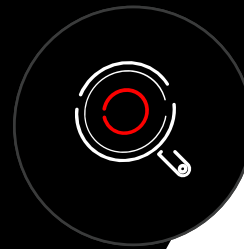
Wire fraud



Cryptocurrency services



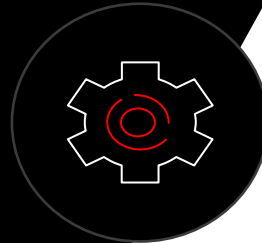
The Adversary Operations Lifecycle



Access Operations

How Adversaries gain access

VALID CREDENTIALS
SUPPLY CHAIN
COMPROMISE
O-DAY EXPLOITATION
MFA BYPASS



Post Exploitation

How Adversaries remain stealthy

LIVING OFF THE LAND
RECONNAISSANCE
PRIVILEGE ESCALATION



Target Environments

What Adversaries are attacking

DOMAIN CONTROLLERS
CLOUD WORKLOADS
EMAIL & DATA SERVERS
DOWNSTREAM ACCESS

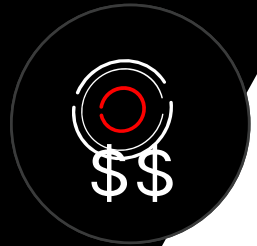


Impact

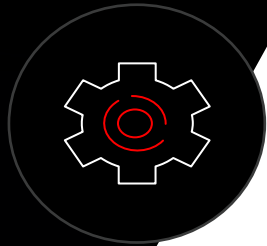
RANSOMWARE
DATA LEAK
DATA EXTORTION
DATA EXFILTRATION



K-12 Specific Threats



Ransomware



Third Party Tools



Denial of Service

Access Operations

How Adversaries Gain Access



The Problem

*“YOU DON’T HAVE A MALWARE PROBLEM. YOU
HAVE AN ADVERSARY PROBLEM”*



“Attackers don’t break in, they log in.”



Identity Threat Detection and Response is Crucial

80%

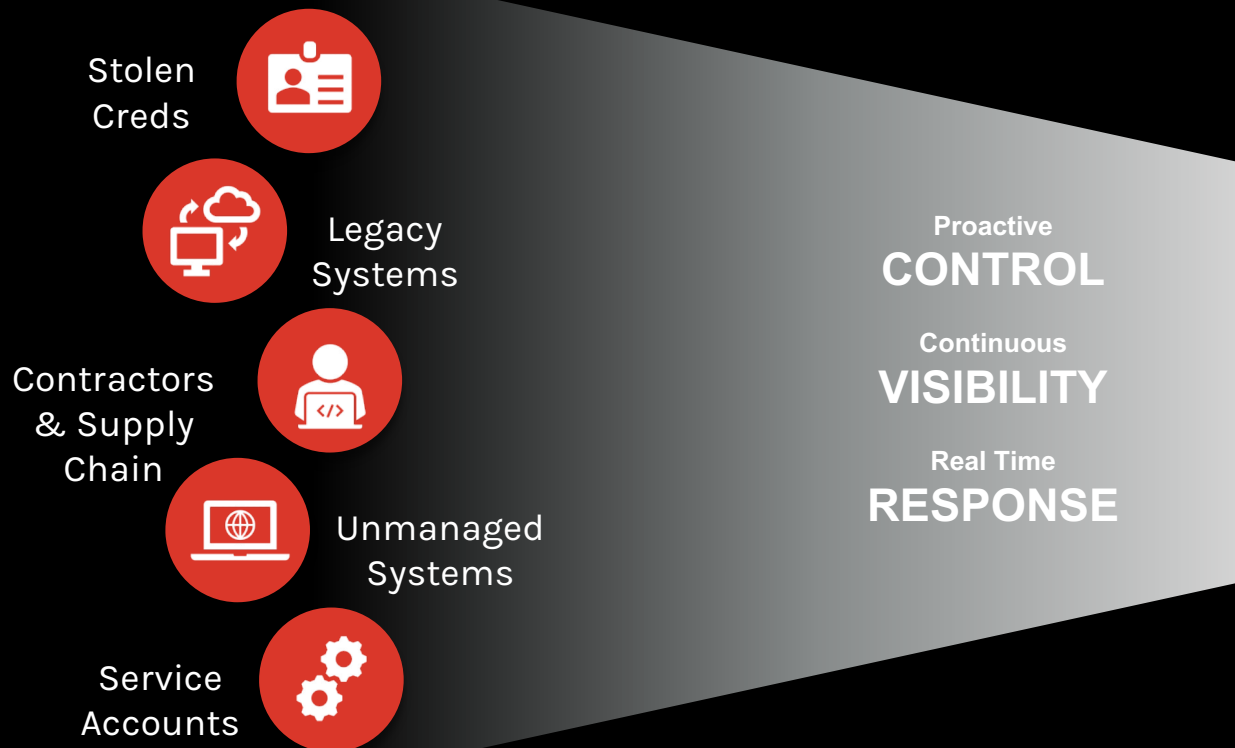
of data breaches have a connection to compromised privileged credentials

- Forrester Research

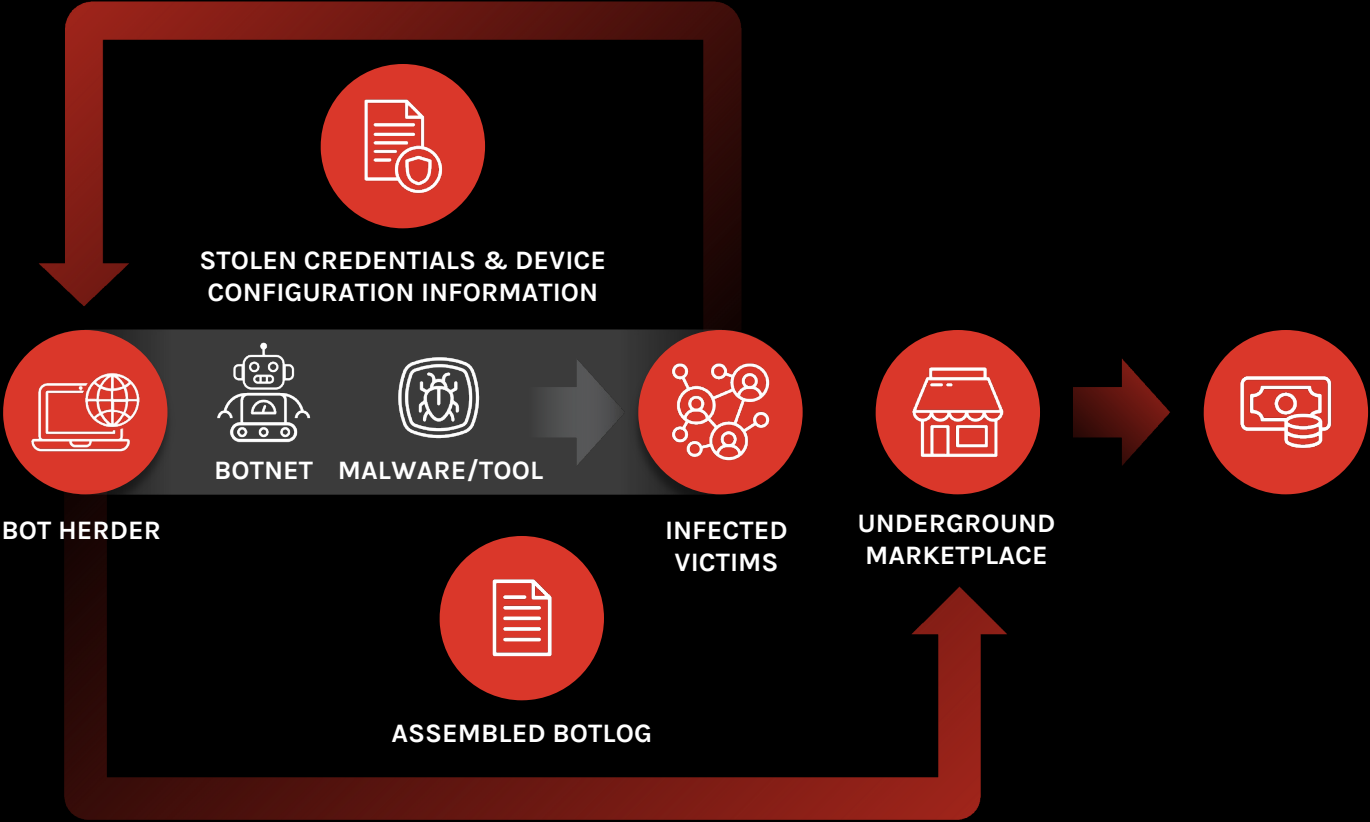
Breaches from stolen/compromised credentials took the longest to detect:

243 days

- IBM Cost of a Breach Report, 2022



Access brokers: vital role in the e-crime ecosystem



ACCESS BROKERS ARE THREAT ACTORS WITH A SIGNIFICANT HISTORY OF PROVIDING INITIAL ACCESS TO MULTIPLE ENTITIES

ACCESS BROKERS OFTEN PERFORM ADDITIONAL ROLES IN THE ECRIME ECOSYSTEM



LOGIN CREDENTIALS

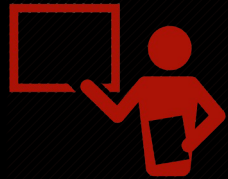


DEVICE CONFIGURATION DATA

Post Exploitation

How Adversaries Remain Stealthy

POTENTIAL DISRUPTIVE IMPACTS TO K-12



TECHNOLOGY AND
TEACHING TOOLS



LUNCH SYSTEMS AND
POS TO PURCHASE
LUNCH



SAFETY SECURITY
SYSTEM, INCLUDING
VIDEO AND DOOR ACCESS



STOLEN TEACHER AND
STUDENT DATA AND PII



STOLEN/ADJUSTED
SCHOOL RECORDS AND
GRADES

The Way Forward

Innovative Protection Capabilities & Recommendations



Protecting Our Future: Partnering to Safeguard K-12 Organizations From Cybersecurity Threats

Recommendations to address insufficient IT resources:

- Consider applying for cybersecurity grants,
- Utilize free or low-cost services,
- Expect third-party technology services to include strong security controls, and
- Take steps to minimize the burden of security.

TOP RECOMMENDATIONS



CULTURE OF CYBERSECURITY

Community awareness and practice are key to healthy cybersecurity; Engage your execs & board in a risk-based cyber program



ROLL IT OUT, TURN IT ON

Select tech partners who are strategic. Secure all of your tech infrastructure; Enable prevention capabilities, properly integrate. Remove legacy tech



BE VIGILANT & READY TO ACT

Beyond technology, practice incident response. Match defenders and adversaries 24x7x365, leveraging 1-10-60 rule



PROTECT YOUR IDENTITY

Use multi-factor for all accounts, protect service and admin accounts, adopt zero trust approach



CONTROL REMOTE ACCESS

Refrain from exposing SMB and RDP ports to the internet, restrict remote access tools



PRACTICE GOOD HYGIENE

Control software, eliminating unneeded software, keep up-to-date with latest patches



ADDITIONAL RECOMMENDATIONS

● Double down on environment hardening and monitoring.

● Audit AD privileges and access, focusing on least privilege and Need to Know enforcement.

● Align detections and countermeasures with applicable TTPs.

Security Operations Enablement

● Review IRP, BCP, and DRP.

● Update detections for relevant TTPs.

● Close logging/visibility gaps.

Cloud, Infrastructure, and Network Security

● Identify and review 3rd party applications and provider rights/scope.

● Patch and harden internet facing systems/crown jewels.

Situational Awareness

● Continuous threat hunting

● Ongoing Exploit/TTP monitoring and validation



Top Ten Things To Do Now That Won't Break the Bank

1. Leverage a framework to **prioritize** risk reducing efforts (NIST, etc.)
2. **Train** for phish and login protection
3. **Join** some great security organizations (MS-ISAC, etc.)
4. Leverage **free assessments** to better secure your technology network
5. Leverage free & **open source** resources
6. Continuously train yourself and your organization
7. Implement a basic **incident response plan**
8. Create a **business continuity plan**
9. **Practice** with tabletop exercises
10. Develop a schedule for **executive reporting**



CISO Business Case

Partnering with CrowdStrike for Proactive Security

IDENTITY IS THE NEW PERIMETER

- We receive executive-level key metrics on identity risks
- We gain awareness of AD incidents, credential scanning and password attacks
- We can stop malicious authentications
- We can alert system admins to critical issues of anomalous behavior
- We can track down behavior and hygiene issues (The Ghost Employee RDP)
- We inspire account and password cleanup
- We get powerful policies and analytics
- We can verify if lockouts are actually malicious
- We can eliminate attack paths to critical accounts



YOUR ABILITY TO **DEFEAT** ADVANCED CYBER
THREATS RESTS ALMOST ENTIRELY ON YOUR
UNDERSTANDING OF THE PROBLEM

